



To my family who read autism

**Autism Spectrum Disorder
(ASD)
BUNDABERG
COMMUNITY
SERVICES DIRECTORY**



Community Services Directory

5th Edition, 2017

Introduction

Bundaberg and District Neighbourhood Centre is a not-for-profit information and referral organisation, providing a variety of community programs and services to individuals, families, groups and other organisations in the Bundaberg region. Among Centre services provided, is a Queensland Department of Education and Training funded Speech Therapy and Occupational Therapy Program. This program is a schools-based therapy service, operating within seven (7) non-government schools in Bundaberg.

This directory has been developed with assistance and contribution from the Bundaberg Autism Spectrum Disorder Support Group (BASDSG), a non-profit, volunteer association founded in 2002 by a small group of parents and interested community members with an aim to provide the opportunity for mutual support and the sharing of information.

This Community Services Directory has been designed as a local guide for parents and professionals living and working with individuals with Autism Spectrum Disorder (ASD) in the Bundaberg area. It provides contact information relating to a range of useful services and supports available locally or through state or national bodies.

The directory is an information guide only and therefore may not provide an exhaustive list of all services and supports available based upon individual needs. All effort has been made to provide a comprehensive listing of information and links to maximise opportunities for individuals and families to gain access to relevant and appropriate services within the community. To the best of knowledge, the information provided is current and accurate at the time of print.

In particular, The Bundaberg and District Neighbourhood Centre wishes to thank Dawn Murdoch, Norelle Kasberger (BASDSG), Agnes Seery and Lynne Clark for all their research work, time and commitment to this publication.

See <http://www.kenalwynbnc.org.au> for updates to this publication.

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DISABILITY & SUPPORT SERVICES

AEIOU Foundation for Children with Autism - Bundaberg

Operating Hours: 7:00am - 5:00pm
Monday to Friday
(48 weeks of the year)

Street/Postal Address:

6 University Drive, Branyan
(Bundaberg), QLD 4670

Bundaberg Office Phone:

(07) 4155 0399

Email: bundaberg@aeiou.org.au

Website: www.aeiou.org.au

AEIOU is a not-for-profit organisation, which was established in 2005 to deliver high-quality early intervention with a program that meets national guidelines, within a social, play-based environment. Affordability, social readiness, individual care and evidence-based practices are at the core of what we do. We offer full-time time placements in our early intervention program for children with Autism Spectrum Disorder aged 2 to 6 years. The NDIS team provides guidance throughout transition to the NDIS.

Asperger Services Australia, Ltd.

Operating Hours: 9:30am - 3:00pm
Monday to Friday

Asperger Centre Street Address:

Unit 1, 16 Yarraman Place, Virginia
(Brisbane), QLD 4014

Head Office Postal Address:

PO Box 159, Virginia, QLD 4014

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Phone: (07) 3865 2911

Fax: (07) 3865 2838

Email: Access email query form
through website

Website: www.asperger.asn.au

Asperger Services Australia is a volunteer not-for-profit organisation established in 1995, to provide mutual support to people with Asperger's Syndrome (AS) and their carers, relevant up-to-date information on AS, promote awareness and engage in community education, campaign for improved educational services and equal opportunity, and encourage research into AS. Asperger Services Australia provides a monthly newsletter to members, carers respite weekends, a large lending resource library and delivers professional development conferences, seminars and workshops for parents, education staff and professionals.

Autism QLD, Inc. (AQ) Gladstone

Operating Hours: 8:30am - 4:30pm
Monday to Friday

Address: Early AQtion Services
Gladstone, 2 Joyner Close, Glen
Eden, QLD 4680

Postal Address: PO Box 1889,
Gladstone DC, QLD 4680

Phone: (07) 4977 9600

Email:

gladstone@autismqld.com.au

Website: www.autismqld.com.au

We provide a variety of services to the Gladstone and wider region, including: Customised School and Childcare services (individual intervention for students, school based professional development, targeted short-term staff support, assessments and group programming); Individualised programs for speech and occupational therapy needs (Medicare rebates now available); centre based group programming (including: literacy support, social and emotional skilling, toddler groups, sensory play, pre-prep groups, feeding programs, gross & fine motor support); intensive holiday programs and parent support programs. All age groups are covered and we accept HACWA funding for our services to eligible families.

Autism QLD, Inc. (AQ)

Operating Hours: 8:30am - 4:30pm
Monday to Friday

Brisbane Head Office Address: PO
Box 354, Sunnybank, QLD 4109

Phone: (07) 3273 0000

The John Villiers Centre of

Excellence Central Queensland
Office (Rockhampton)

Address: 373 Lakes Road, Koongal,
QLD 4700

Phone: (07) 4923 4800

Fax: (07) 4923 4848

Email:

rockhampton@autismqld.com.au

Website: www.autismqld.com.au

Autism Queensland is a community based organisation with offices throughout Queensland that is

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dedicated to bringing about positive change in the lives of children and adults with ASD. Autism QLD is funded to provide the Autism Advisor service in QLD. Autism advisors can assist children aged 0-6 years who are Australian citizens or permanent residents with a diagnosis of Autism Spectrum Disorder, Autistic Disorder, Childhood Disintegrative Disorder, Asperger's Syndrome or Pervasive Developmental Disorder (PDD-NOS) to apply for a funding package through the Helping Children with Autism through the Department of Social Services, to assist with the cost of access to early intervention programs and resources. Autism QLD also provides an outreach service to the Bundaberg region through its Early AQtion Program, bi-annual multidisciplinary advisory school visits, and Early Days parent/carer workshop program.

Bundaberg ASD Support Group (BASDSG)

Postal Address: PO Box 5034,
Bundaberg West, QLD 4670

Morning Group:

Coffee & Chat Day Meetings (open to all): 2nd Friday of every month, 9:30am-11:30am at Take the Plunge Café, YMCA Building, 7 Quinn Street, Bundaberg QLD 4670.

Evening meetings (open to all): 2nd Wednesday of every month, 7.00pm-9.00pm at The Spotted Dog, 217 Bourbong Street, Bundaberg QLD 4670

Email: bundabergasd@hotmail.com
Facebook Page: Bundy's ASD Spot
The Bundaberg Autism Spectrum Disorder Support Group (BASDSG) is a non-profit, volunteer-led group founded in 2002 by parents and interested community members with an aim to provide the opportunity for mutual support and the sharing of information. BASDSG continues to provide support to families and individuals who are living with ASD. It provides access to information and referrals to local services and member access to comprehensive resources.

Bundaberg & District Neighbourhood Centre: Therapy Services to Bundaberg Independent Schools

Operates during school terms
Street/Postal Address: 111 Targo Street, Bundaberg, QLD 4670
Phone: (07) 4153 1614
Fax: (07) 4153 1586
Email: info@kenalwynbnc.org.au
Website: www.kenalwynbnc.org.au
Speech and Occupational Therapy Services provided for verified students with disabilities at Independent Schools: St Joseph's, St Patrick's, St Mary's, Shalom, St John's Lutheran, St Luke's Anglican and the Bundaberg Christian College. Additional information is available through the Bundaberg Neighbourhood Centre and learning support staff at the schools.

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Bundaberg Disability Resource Centre Incorporating the Toy Library

Operating Hours: 10:00am - 4:00pm (Monday to Wednesday), 9:00am - 12:00pm (Saturday)
Street Address: 127 Woondooma Street, Bundaberg West, QLD 4670
Postal Address: PO Box 2010, Bundaberg, QLD 4670
Phone: (07) 4153 2909

Email: bundytoylibrary@bigpond.com
Established in 1986, the Disability Resource Centre incorporating the Toy Library aims to maximise a child's development through the use of educational toys and equipment, and has over 2500 resources including special needs equipment, communication devices, furniture, switch adapted toys and therapy equipment for loan. Visit the Bundaberg Toy Library Facebook page for photos. Members can borrow up to 6 items at a time for up to 4 weeks. Annual individual membership is \$70, for organisations \$100, and for families with a referral to the centre, the fee is discounted to \$50.

The toy library is open to everyone in the Bundaberg region and surrounding areas including respite services, schools, childcare centres, therapists and families. The centre offers work experience to special needs students.

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Bundaberg Region Individual Advocacy Service People with Disabilities Australia

Operating Hours: 9.00am – 5.00pm Monday to Friday
Street Address: Unit 14, Bundaberg Enterprise Centre, Corner of Quay and Tantitha Streets, Bundaberg, QLD 4670
Phone: 1800 422 016
Telephone typewriter free call: 1800 422 016
National Relay Service: 1800 555 677

We provide free disability rights information, advice, referral and individual advocacy support to any person with disability who lives in the Bundaberg Local Government Area. Family members, carers, disability workers and others can also ask us to assist a person with a disability.
See People with Disability Australia – Advocacy Service

Community Lifestyle Support, Inc. (CLS)

Operating Hours: 8:30am - 5:00pm Monday to Friday
CLS Ability Centre Address: Ashfield Rd, Kalkie, QLD (turn left off Telegraph Rd)
Postal Address: PO Box 2402, Kalkie, QLD 4670
Phone: (07) 4155 6121
Fax: (07) 4155 6240
Email: admin@cls.org.au
Website: www.communitylsinc.com.au

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Community Lifestyle Support, Inc. (CLS) is a non-government organisation empowering people aged 0-65+ with a disability by encouraging the development and personal growth of individuals so that they can live a lifestyle of their choice. Programs delivered by CLS include Early Intervention Program (0-8yrs), Hydrotherapy Program (all ages), Post School Services Program (18+yrs), in-home support, supported 24/7 accommodation and equine therapy. CLS is a Your Life Your Choice self-host provider.

Department of Communities, Child Safety and Disability Services Queensland

Operating Hours: 9.00am - 5.00pm Monday to Friday
Street Address: Ground Floor, 46 Quay Street, Bundaberg, QLD 4670
Postal Address: PO Box 1694, Bundaberg QLD 4670
Phone: (07) 4131 5417
Fax: (07) 4131 5405
This is the government department responsible for funding service providers in the disability field to run specific programs and services. There are also a variety of programs and services delivered by Disability Services Qld. itself to meet the needs of children and adults up the age of 65 with intellectual impairments.

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Department of Communities, Child Safety and Disability Services Regional Office

Operating Hours:

9.00am – 5.00pm Monday to
Friday

Street Address:

271 Albert Street (Cnr Adelaide),
Maryborough, QLD 4650

Postal Address: PO Box 130,
Maryborough, QLD 4650

Phone: (07) 4121 1432

Fax: (07) 4121 1440

Website: www.disability.qld.gov.au

Service Description: Specialist
intervention and therapy,
individual and family/carer support
and accommodation services to
eligible consumers. Disability
Information Services– Disability
Information and Awareness Line:
(07) 3224 8444 or 1800 177120.
Provides community and services
resourcing, development and
funding to communities and
agencies to provide services for
people with a disability.

Endeavour Foundation

Operating Hours:

9.00am – 5.00pm Monday to
Friday

Head Office Street Address:
33 Corporate Drive, Cannon Hill,
QLD 4170

Head Office Postal Address:
PO Box 3555, Tingalpa, QLD 4173

Reception Phone Number:
(07) 3908 7100

Disability Service Questions:

1800 363 328

NDIS Service Questions:

1800 112 112

Bundaberg Branch Street Address:

9 Nixon Street,
Bundaberg, QLD 4670

Bundaberg Branch Postal Address:
PO Box 1220,

Bundaberg, QLD 4670

Bundaberg Branch:

Phone: (07) 4131 9600

Website: www.endeavour.com.au

Endeavour Foundation is an
independent, non-for-profit
organisation supporting more than
3,300 people with a disability from
more than 230 locations in QLD,
NSW, VIC, and SA, and was
founded in 1951 by a group of
parents to provide education for
their children with a disability,
unwilling to accept the limitations
placed upon them by society. The
Bundaberg branch of the
Endeavour Foundation provides a
post-school option program,
learning & lifestyle program,
supported employment, drop-in
and full-time in-home
accommodation support and
residential accommodation
support.

Impact Community Services

Operating Hours: Monday to

Thursday 8.00am – 5.00pm

Friday 8.00am - 4.30pm

Street Address: 108 Bargara Road,
Bundaberg, QLD 4670

Postal Address: PO Box 694,
Bundaberg, QLD 4670

Phone: (07) 4153 4233 or

1800 179 233

Email: mail@impact.org.au

Website: www.impact.org.au

Impact Community Services offer a
wide range of support, training and
employment programs to help you
live life, grow your potential and
prosper in your future from new
and exciting opportunities. Our
team is committed, compassionate
and ready to support you; our full
host of support services are
delivered with a wrap-around
approach that can be tailored to
your needs. We work with each
person individually in a way that
suits them.

People with Disability Australia - Advocacy Service

Operating Hours:

9.00am – 5.00pm Monday to
Friday

National Hotline Available:

9:00am - 5:00pm Monday-Friday
(Eastern Standard Time)

Phone: (02) 9370 3100

Free call hotline number:

1800 422 015

Telephone typewriter free call:

1800 422 016

National relay service (for hearing
impaired): call 1800 555 677 and
ask the relay service to call the
People with Disability Australia
free call national hotline number
(1800 422 015) on your behalf.

Email: dris@pwd.org.au

Website: <http://www.pwd.org.au>

Providing FREE disability rights
advice information, advice, referral
and individual advocacy to any
person with disability who lives in
the Bundaberg local government
area. Family members, carers,
disability workers and others can
also ask us to assist a person with
disability.

Please call the national hotline
number to make an appointment
to see an advocacy worker in
Bundaberg.

Queenslanders with Disability Network (QDN)

Operating Hours: 9.00am - 4.00pm
Monday to Friday

Street Address: 33 Turbot Street,
Spring Hill, QLD 4000

Phone: 1300 363 783 or
(07) 3252 8566

Email: qdn@qdn.org.au

We encourage and support ways
for you to have a say and be heard
on every day issues and changes to
government policy. We aim to
connect you with information
about the things that matter to
you.

Southern Cross Support Services, Inc.

Operating Hours:

8.30am – 4.30pm Monday to
Friday

Bundaberg Head Office Address:
Shop 12B, 9 Maryborough Street,
Bundaberg, QLD 4670

Postal Address: PO Box 446,
Bundaberg, QLD 4670

Phone: (07) 4153 5887
Fraser Coast Office Address: 3/145
Old Maryborough Road, Pialba,
QLD 4655
Phone: (07) 4153 5887
Rockhampton Office Address:
40 Charles Street,
Berserker, QLD 4700
Phone: (07) 4153 5887
Email: admin@scss.org.au
Website: www.scss.org.au
Southern Cross Support Services is
a registered NDIS provider with a
range of services, including
Respite, NDIS Plan Management,
Support Coordination, Child
Protection, 24/7 Supported
Accommodation, Independent and
Shared Living, Community, Social
and Recreational Activities,
Assistance with Daily Living/Self
Care, Animal Care Program and
Personal Development. Southern
Cross also coordinates a Family
Day Care Service with quality child
care within a home-based
environment and Family Day Care
Educators.

YMCA Disability Services.

Operating Hours:
6.00am – 11.00 am 4.00pm –
7.00pm Monday to Friday
8.00am – 11.00am Saturday
Closed Sunday
Street Address: 7 Quinn Street
Bundaberg, QLD 4670
Phone: (07) 4132 8226
Email:
[bundaberg.communityservices@
ymca.org.au](mailto:bundaberg.communityservices@ymca.org.au)

Website:
www.bundaberg.ymca.org.au
Facebook: YMCA Bundaberg page
The YMCA of Bundaberg Inc. is a
local charity managed by a board
of volunteer directors. YMCA
Bundaberg provides health and
wellbeing services to children and
adults including a range of
disability services, mental health
support services, fitness centres,
exercise programs. The YMCA also
facilitates 60+ Better Seniors
program plus services for
vulnerable youth. Disability specific
services include in-home support,
assistance with daily living,
learning and life skills support,
social inclusion and community
access programs. YMCA Bundaberg
delivers a child care and
kindergarten service from 39
Woondooma Street, Bundaberg.

EDUCATION & TRAINING

Bundaberg Special School

Operating Hours: 8:00am – 4:00pm
Street Address:
Dr Mays Road, Norville, QLD 4670
Postal Address:
PO Box 5688, Bundaberg West,
QLD 4670
Phone: (07) 4155 5222
Email:
admin@bundaberspecs.eq.edu.au
Website:
www.bundaberspecs.eq.edu.au
Bundaberg Special School provides
a quality educational experience
for students with a diagnosed
intellectual impairment and
possible additional disabilities
(ASD, physical impairment, hearing
impairment and/or vision
impairment) from Prep to Year 12.
They provide individual programs
for learning that are aligned with
the P – 12 Curriculum Framework
Guidelines for Students with
Disabilities and work
collaboratively within a
multidisciplinary team located at
the school consisting of special
education teachers, teacher aides,
occupational, speech and
physiotherapists, autism
specialists, nurse, guidance officer,
volunteers and administration
staff.

Central Queensland University - Inclusion & Accessibility Service

Operating Hours: 8.45am –
4.45pm Monday to Friday
Student Support Centre

Street Address:
6 University Drive,
Bundaberg, QLD 4670
Postal Address:
Locked Bag 3333, Bundaberg DC,
QLD 4670
Accessibility Officer Bookings:
(07) 4930 9456 (Rockhampton
Campus)
Email: accessibility@cqu.edu.au
Website: www.cqu.c.edu.au and
[https://www.cqu.edu.au/student-
life/new-students/student-
support/accessibility](https://www.cqu.edu.au/student-life/new-students/student-support/accessibility)
If you have a disability, illness,
medical or mental health condition
and would like support or
assistance to complete your TAFE
or University studies at CQ
University, the Inclusion and
Accessibility service can assist you.
The Inclusion and Accessibility
service aims to minimise barriers
and encourage participation in
education and training by all
students. Reasonable adjustments
including exam accommodations
and provision of learning materials
in alternative formats can be
implemented to assist students
who have registered with the
Inclusion and Accessibility service.
All bookings with our Accessibility
Officers, including our local officer,
are now made through the
Rockhampton number.

Catholic Education Office Diocese of Rockhampton

Operating Hours: 8.00am - 4.30pm
Monday to Friday

Street Address: 143 West Street,
Rockhampton, QLD 4700

Postal Address: PO Box 524,
Rockhampton, QLD 4700

Phone: (07) 4931 3600

Fax: (07) 4931 3700

Email:

reception@rok.catholic.edu.au

Website: www.rok.catholic.edu.au

The Catholic Education Office based in Rockhampton services Bundaberg catholic schools including St. Joseph's Primary, St. Patrick's Primary, St. Mary's Primary and Shalom Secondary College. Information regarding inclusive practices and support for children with ASD can be found by contacting the office or contacting Joanne Gills, Inclusive Curriculum Regional Coordinator, joanne_gills@rok.catholic.edu.au or (07) 4155 8145. Joanne is based in Bundaberg and works across all the Bundaberg Catholic Schools.

Impact Community Services

(See Disability & Support Services Section)

Norville State School—Early Childhood Development Program (ECDP)

Operating Hours: 8:30am - 3:00pm
Monday to Friday

Street Address: Dr. Mays Road,
Norville, QLD 4670

Phone: (07) 4132 6329

Email: wgale3@eq.edu.au

Website: www.norvilless.eq.edu.au

The Norville ECDP is an early childhood development program based at the Norville State School grounds which provides an early childhood educational program to children aged 0-6 years with a disability, including hearing impairment, ASD, intellectual impairment, vision impairment, physical impairment and all medical conditions. Children are provided with assistance to transition to primary school program by the age of 6.

The program is education based and free of charge for children referred by a medical specialist eg a Paediatrician.

TAFE Queensland East Coast - Bundaberg Campus, Disability Services

Operating Hours: 8:30am - 4:00pm
Monday to Wednesday and Friday;

9:00am - 4:00pm Thursday

Street Address: 118 Walker St,
Bundaberg, QLD 4670

Postal Address: PO Box 5252
SCMC, Nambour QLD 4560

Phone: 1300 656 188

Email:

information.eastcoast@tafe.qld.edu.au

www.tafeeastcoast.edu.au

Website:

www.tafeeastcoast.edu.au

TAFE East Coast provides a range of student support services including disability services to assist the inclusion of students with ASD and other disabilities in TAFE Courses. An individual support plan can be arranged and

include access to interpreters, note takers, readers, scribes, tutors and adaptive equipment. Contact TAFE Client Services to arrange a consultation.

The Salvation Army - Tom Quinn Community Centre - Booth College & LINKS Program

Street Address: 8 Killer Street,
Bundaberg, QLD 4670

Postal Address: PO Box 5315,
Bundaberg West, QLD 4670

Phone: (07) 4153 3557

Fax: (07) 4151 1746

Email:

tqcc.reception@ae.salvationarmy.org

Website:

salvos.org.au/bundaberg/tqcc

Booth College is a registered training organisation (RTO) which provides courses in Hospitality, Horticulture, Retail, Furniture Making, Construction and Business Administration (office administration).

The Community Work Skills Program provides training to students aged 15 years and older in Certificate I in Furnishing, Hospitality, Conservation and Land Management, Certificate II in Furniture Making, Construction and Horticulture, Certificate III in Hospitality, Retail Operations, and Business Administration, as well as short courses in Construction White Card, Chemical Operation Certificate, Responsible Service of Alcohol and Barista.

Walkervale State School— Early Childhood Development Centre (ECDP)

Sessions –

Ages 3+

Monday/Tuesday group,
Thursday/Friday group

12.00 noon - 2.30pm

Ages 0-3

Wednesday Playgroup

8.45am - 11.15am

Operating Hours: 8.00am – 3.30pm

Monday to Friday

Street Address: 46a Hurst Street,
Bundaberg, QLD 4670

Phone: (07) 4155 5666

Fax: (07) 4155 5600

Email:

admin@walkervales.eq.edu.au

and

the.principal@walkervales.eq.edu.au

Website:

www.walkervales.edu.au

Walkervale State School offers an ECDP educational program for children aged 0-5 years who have been referred by a paediatrician, speech and language pathologist or occupational therapist. The Head of Inclusion (HOI) is responsible for this program. Children are provided with assistance to transition to a primary school program by the age of 5

EMPLOYMENT SUPPORT

APM Employment Services

Street Address: Level 1, Winn Tower, Cnr Barolin/Quay Streets, Bundaberg, QLD 4670

Phone: (07) 4153 4776

Email: shane.olive@apm.net.au

Website: www.apm.net.au

APM is a Disability Employment Service (DES) which provides services to employers, government and job seekers designed to place people into meaningful employment. They assist with job matching, pre-employment screening and assessment, preparation for work, job placement and post-placement support.

Endeavour Foundation

(See Disability & Support Services Section)

EPIC Assist

Operating Hours: 8.30am – 5.00pm Monday to Friday

Street Address: 17 Targo Street, Bundaberg, QLD 4670

Postal Address: PO Box 835 Bundaberg, QLD 4670

Phone: (07) 4151 7827

Freecall: 1300 374 256

Email: info@epicassist.org

Website: www.epicassist.org.au

EPIC Assist is an Employment Support Service (ESS) which provides employment assistance from a holistic framework. This includes individualised training, skill development and mentoring

to motivate and prepare individuals for employment.

Epic Assist is a registered NDIS provider with an employment focus.

Impact Community Services

IMPACT is a Disability Employment Service (DES) Provider through the Job Futures, Ltd. national network. Visit www.jobfutures.com.au to find out more about this network of DES providers.

(See Disability & Support Services Section for more information about IMPACT)

STEPS Group Australia: STEPS Employment Solutions (STEPS Disability QLD, Inc.)

Office Hours: 9:00am - 5:00pm Monday to Friday.

Street Address: Shop 3/2 Bourbong Street, Bundaberg, QLD 4670

Postal Address: PO Box 2059, Bundaberg, QLD 4670

Phone: (07) 4150 1900

Fax: (07) 4150 1919

Email:

bundaberg@stepsgroup.com.au

Website:

www.stepsgroup.com.au/employment/

Steps Disability Qld Inc. is a Disability Employment Service (DES) provider in Bundaberg, Childers and Gin Gin and is a not-for-profit employment and training organisation established to assist people with a disability to be active and contributing members of their communities. STEPS Employment

aims to identify and secure jobs in open employment for people with a disability and provide ongoing support on the job. If a person with a disability is interested in finding work, referral can be made by phoning 4150 1900 to arrange an interview to determine eligibility. Disability Employment Services (DES) offer a range of services to support your individual needs, including:

- help to prepare for work, including training in specific job skills
- job search support, such as resume development, training in interview skills, and help in looking for suitable jobs
- support when initially placed into a job, including on the job training, co-worker and employer support
- ongoing support in a job if required
- the purchase of vocational training and other employment-related assistance
- access to help with workplace modifications, support services, and Auslan interpreting in the workplace

There are 2 types of Disability Employment Services:

1. Disability Management Service (DMS)

This service is for people with disability, illness, or injury who need the help of an employment service but do not

expect to need long-term support in the workplace.

2. Employment Support Service (ESS)

This service is for people with a permanent disability and with an assessed need for longer term, regular, ongoing support in the workplace.

FAMILY SUPPORT & COUNSELLING SERVICES

Bundaberg & District Neighbourhood Centre Inc.

Operating Hours: 9am - 4pm
Monday to Friday
Street/Postal Address:
111 Targo Street,
Bundaberg, QLD 4670
(PARKING AT REAR OF BUILDING)
Phone: (07) 4153 1614
Fax: (07) 4153 1586
Email: info@kenalwynbnc.org.au
Website:
www.kenalwynbnc.org.au
Bundaberg & District Neighbourhood Centre provides a central point for families to access information and referrals. The Centre is a base for many community support groups. Meeting room hire and access to the centre is available 7 days a week. A range of programs to assist families includes the Therapy Services to Bundaberg Independent Schools Program (providing Speech and Occupational Therapies), Bundaberg Migrant Settlement Services, Community Action for a Multicultural Society Program (CAMS), Adult Literacy/Numeracy Program, No Interest Loan Scheme (NILS), Tax Help (tax season only) and Community Outreach Playvan. Contact the Centre for details about other visiting support services.

Bundaberg Family Relationships Centre

Operating Hours: 9am - 5pm;
Monday to Friday. Out of Hours may be negotiated by appointment.
Street/Postal Address: 5 Bingera Street, Bundaberg, QLD 4670
Phone: 1300 885 373 or (07) 4130 7500
Fax: (07) 3250 4772
Email: Bundaberg.frc@uccommunity.org.au
Website:
www.familyrelationships.gov.au
Qualified practitioners provide family dispute resolution services to separating parents. The staff will work with parents to help them focus on the children's needs, provide information about the impact of conflict on children, work out parenting arrangements, help families to access information and family relationship services.
We have a library available and a conference room for hire including whiteboard and OHP facilities. Outreach services are available to Hervey Bay, Maryborough and Kingaroy.

Centacare CQ

Operating Hours: 9.00am- 5.00pm
Monday to Friday
Street Address: 79 Woongarra Street, Bundaberg, QLD 4670
Postal Address: PO Box 819 Rockhampton, QLD 4700
Phone: 1300 523 985
Fax: (07) 4927 9209
Email: bundaberg@centacare.net

Website: www.centacare.cq.com
Centacare provides counselling programs and offers therapeutic counselling provided by qualified and experienced counsellors. Services include relationship, family, group and individual counselling, working with children, adolescents and adults, school counselling, early intervention services, community education and employee assistance programs. A free family support service for parents and carers of young people aged 0-17 years and pre-marriage education to all couples from any denomination planning to be married. Community care services offer support for frail aged clients, young people with a disability and their carers. Services include: aged care packages, domestic assistance, social support, respite, transport, assessment and home maintenance.

Community Family Health (See Health Services Listing.)

Family and Child Connect

Covers the Bundaberg, Fraser Coast and North Burnett Region
Operating Hours: Monday to Friday 8.30am - 5.30pm
Street Address: 37 Tavistock Street, Hervey Bay, QLD 4655
Phone: 133 264 or (07) 4325 5050
Family and Child Connect is a free community based intake and referral service that provides information and advice to people seeking assistance for children and families where there are concerns
2017 December

about their wellbeing. The service aims to connect families to the right service at the right time. Families who find themselves in need of support are also welcome to call Family and Child Connect.

Family Law Pathways Network Bundaberg

Operating Hours: 9.30am – 3.00pm Monday to Friday
Street Address:
5 Bingera Street,
Bundaberg, QLD 4670
Phone: (07) 4130 7500
Email: Bundaberg.frc@uccommunity.org.au
Website:
www.familyrelationships.gov.au
Wheelchair Accessible: Yes
The Bundaberg Family Law Pathways Network covers the broader Wide Bay/Burnett region and aims to foster strong links with local services/providers that operate as part of or alongside the family law system. The Network's role is to enhance collaboration and improve assistance to separated and separating families. We do this through hosting training and professional development events, information sharing and practical delivery of priority projects as identified by the family law sector in the region. All professionals and services operating within the family law system are welcome to become part of the network. Current membership is made up of over 380 individuals, organisations and

networks spread right across the Wide Bay/ Burnett region.

Families Together Intensive Family Support Bundaberg

Operating Hours: 9.00am – 5.00pm Monday to Friday

Street Address: 61 Barolin Street, Bundaberg, QLD 4670

Phone: 1300 918 857

Families Together is a free service that provides intensive family support and helps families to connect to other support services to meet their needs. The aim of the service is to strengthen families to enable them to thrive as a family unit. This may be through practical supports, community connection, personal support and development and access to specialist support services. This may include: developing parenting skills, managing children's behaviours, budgeting and managing money, managing alcohol, drug and gambling problems as well as accessing housing, health care or other community or government services.

Supporting Grandparents Qld.

Operating Hours: 9.00am – 5.00pm Monday to Friday

Street Address:

Level 1,

766 Gympie Road,

Chermside, QLD 4032

Postal Address:

PO Box 2376,

Chermside, QLD 4032

Phone: 1300 135 500 (free call)

Email:

grandparentsinfo@lccq.org.au

Website:

www.grandparentsqld.com.au

Grandparents Information is a Queensland wide confidential and personalised telephone information service that provides information and referrals to grandparents. Information can be provided over the phone or posted to callers from our wide selection of facts sheets. Grandparents can be supported to contact services in their local community. Information Support Officers provide information and/or referrals relating to any topic of concern including parenting, legal, financial, social and leisure activities, family conflict, health, childcare, aged care, counselling support.

Horses in Lives

Operating Hours: 7.00am – 5.00pm Monday to Friday and Saturdays by arrangement

Postal Address: PO Box 2547, Bundaberg, QLD 4670

Phone: 0429 623 707

Email: horsesinlives@gmail.com

FB Page:

www.facebook.com/HorsesInLives

Website:

www.horsesinlives.com.au

Horses in Lives provides counselling to people with the help of Horses. No riding involved.

Participants practice or learn useful life-skills: can benefit people diagnosed with ASD and/or their carers.

IWC Ltd

Operating Hours: 8.30am-5.00pm Monday to Friday

Street Address: 184 Barolin Street, South Bundaberg, QLD 4670

Postal Address: PO Box 1963, Bundaberg, QLD 4670

Phone: 1300 492 492

Email: info@iwc.org.au

Website: www.iwc.org.au

IWC offers a range of health and community services for Indigenous and non-Indigenous people across the Bundaberg and North Burnett regions.

NDIS

IWC is the National Disability Insurance Agency Partner in the Community for the Bundaberg region. In this role IWC is the Local Area Coordinator for the NDIS roll out. Phone: 1300 492 492, Option 4, to contact the NDIS team.

Phone: 1800 800 110 to check eligibility and join NDIS

The IWC team is available to help with accessing the NDIS.

Kids Help Line

Operates 24 hour counselling service

Phone: 1800 551 800

Fax: (07) 3367 1266

Email: admin@kidshelp.com.au

Website: www.kidshelp.com.au

Provides a 24 hour confidential counselling service for 5 to 25 year

olds. The website has helpful information and a referral database to services for extra support. Web Counselling is provided Monday-Friday 10.00am to 10.00pm and Saturday 12pm to 10.00pm Queensland time. Email counselling is also provided through the website.

Parentline

Operating Hours: 8.00am – 10.00pm 7 days a week

Phone: 1300 301 300

Email:

E-parentline@yourtown.com.au

Website: www.parentline.com.au

Parentline is a confidential telephone service aimed at providing professional counselling and support to parents/guardians. 'Helping you to build a happy future for your family'.

Peirson Services

Operating Hours: 8.30am – 5.00pm Monday to Friday

Street Address: 2 Normanby Square, Bundaberg QLD 4670

Phone: (07) 4151 2299

Fax: (07) 4151 2247

Email:

Bundaberg@peirsontrust.org.au

Peirson Services provide counselling services to adolescence and youth for ages 5-17 and their families. Peirson Youth Service provides youth worker services to 12-18 year olds who are at danger of disengaging from school, work and family groups as well as youth

who are at risk of harming themselves.

Phoenix House Assoc. Inc.

Operating Hours: 8.30am - 4.30pm

Monday to Friday

24 hour crisis response for individuals recently sexually assaulted.

Street Address: 8 Barolin Street, Bundaberg, QLD 4670

Postal Address: PO Box 1206, Bundaberg, QLD 4670

Phone: (07) 4153 4299

Crisis Line: 1800 737 732

Fax: (07) 4153 4117

Email:

admin@phoenixhouse.com.au

Website:

www.phoenixhouse.com.au

Phoenix House provides a comprehensive primary, secondary and tertiary sexual violence prevention programme. Both individual and group counselling is available for children and adults affected by sexual violence. EAT (Equine Assisted Therapy) and IECD (Intensive Early Childhood Development Program) are part of this service.

Intensive Early Childhood Development Program:

The goal of IECD is to provide a multi-generational, socio-ecological, therapeutic, cultural and educational response for children aged 0-6 years, their families and/or carers, where multiple and complex needs are arising. **Bumblebees Therapeutic Preschool** is included within the

December 2017

IECD program. Other parts of this program include parent education, home visits and education for service providers of young children.

Relationships Australia

Operating Hours:

9.00am – 5.00pm Monday

10.00am – 7.00pm Tuesday

10.00am – 4.00pm Wednesday

10.00am - 7.00pm Thursday

Friday closed.

Street Address:

14 Tantitha Street, Bundaberg, QLD 4670

Postal Address: PO Box 1094, Bundaberg, QLD 4670

Phone: 1300 364 277

Fax: (07) 4153 2955

Email:

bundabergadmin@relateqld.com.au

Website:

www.relationships.org.au

Relationships Australia provides relationship counselling, domestic violence prevention, education services and parenting mediation. Counselling fees are available on request, with concessions where applicable. FOCCUS on pre-marriage program and the post-separation parenting program.

St Vincent de Paul Child & Family Program

Operating Hours: 8.30am - 4.30pm
Monday to Friday

Street Address: 18 McLean Street, Bundaberg, QLD 4670

Postal Address: PO Box 969, Bundaberg QLD 4670

Phone: (07) 4153 6038

Fax: (07) 4153 6052

Email:

patsy.birznieks@sudpqld.org.au

Website: www.vinnies.org.au

Sometimes things come up which make family life challenging. The St. Vincent de Paul Society Child & Family Program provides a Family Intervention Service (FIS) which is committed to helping parents deal with these challenges and learn how to be the best parent they can be. Referral to our service is by the Department of Communities, Child Safety and Disability Services.

STEPS Group Australia— STEPS Care for Carers

Street Address:

3/2 Bourbong Street, Bundaberg, QLD 4670

Phone: (07) 4150 1900

Email:

janinem@stepsgroup.com.au

STEPS host a Care for Carers program which is open to anyone caring for someone with a disability, mental health or age related illness. A peer support network is provided in a relaxed and confidential and caring atmosphere with fun activities, resilience building workshops and guest speakers. Individual counselling is available free of charge to carers enrolled in the program and can be accessed by appointment in Bundaberg, Childers and Gin Gin.

Bundaberg Parent Carers Group

Meets at The Spotted Dog Tavern –

3rd Monday each month 9.30am-11.30am

Bundaberg ASD Social for parents of children with ASD to link with peers

Meets at Take the Plunge Community Café 2nd Friday of each month 9.30am-11.30am

Childers Group

Meets at Forest View Community Centre 1st Wednesday 9.30am-11.30am

Gin Gin Group

Meets at Gin Gin Golf Club 3rd Monday 9.30am-11.30am

Supported Playgroups

Information available from Playgroup Queensland:

Phone: 1800 171 882

Fax: (07) 3855 9699

Email: info@playgroupqld.com.au

Website:

www.playgroupqld.com.au

Uniting Care Community (Lifeline)

Operating Hours: Face to Face Counselling Services– 8.00am – 5.00pm Monday to Friday

Street Address: 3a River Terrace, Bundaberg, QLD 4670

Phone: 24 Hour Tel. Counselling – 131 114

Office: (07) 4153 8400

Fax: (07) 4153 4949

Email:

bundaberg@ucommunity.org.au

Website:

www.ucommunity.org.au

Uniting Care Community offers face to face counselling, men and

families, family care service, domestic violence, financial counselling, gambling help service, training programs and workshops as advertised. Family and relationship service supporting children after separation.

GOVERNMENT DEPARTMENTS & STATUTORY BODIES

Australian Federal Government

Department of Human Services – Centrelink (Bundaberg office)

Operating Hours: 8.30am - 4.30pm
Monday to Friday

Street Address: 26 Woongarra Street, Bundaberg, QLD 4670

Phone: 132 468

Website:

www.humanservices.gov.au

Department of Human Services – Medicare (Bundaberg office)

Operating Hours: 8.30am - 4.30pm
Monday to Friday

Street Address: 26 Woongarra Street, Bundaberg, QLD 4670

Phone: 132 011

Website:

www.humanservices.gov.au

Department of Social Services

Phone: 1300 653 227

Website:

www.dss.gov.au/families-and-children

The Department of Social Services helps to support families and children through funded programs and services.

Scheme (NDIS National Disability Insurance)

Postal Address: GPO Box 700, Canberra, ACT 2601

TTY: 1800 555 677

Phone: 1800 800 110

Website: www.ndis.gov.au

The National Disability Insurance Scheme is being progressively rolled out across Queensland. The National Disability Insurance Agency (NDIA) has now completed its NDIA Partners in the Community Grants for Local Area Coordination (LAC) services for participants aged 7 years and over, until 30 June 2019 in service areas of Toowoomba, Ipswich, Townsville, Mackay and Bundaberg.

Bushkids Early Start Team

Operating Hours: 8.30am - 4.30pm
Monday to Friday

Street Address: 110 Targo Street, Bundaberg, QLD 4670

Phone: (07) 4111 1655

Email:

ndisbundaberg@bushkids.org.au

Website: www.bushkids.org.au

Bushkids is the Early Childhood Early Intervention (ECEI) partner for the NDIS in Bundaberg. NDIS is a new way of providing support for people with a disability, their families and carers in Australia. Families with a child who has a disability or developmental delay aged 0-6 in the Bundaberg Region can access Early Childhood Early Intervention services through BUSHkids ECEI service.

IWC Ltd

Operating Hours: 8.30am-4.45pm
Monday to Friday

Street Address: 184 Barolin Street,
South Bundaberg, QLD 4670

Postal Address: PO Box 1963,
Bundaberg, QLD 4670

Phone: 1300 492 492

Email: info@iwc.org.au

Website: www.iwc.org.au

The current Partner in the
Community delivering Local Area
Coordination (LAC) services in
Bundaberg is IWC Ltd.

Choice Passion Life

Opening Hours 8.30am-4.30pm

Street Address: 4 Adams St,
Bundaberg West, QLD 4670

Phone: 07 4153 1923 or 1800 959
823

From early intervention to
education, personal growth and
employment, CPL provides the
solutions, services and support to
help you create the life you really
want. Previously known as the
Cerebral Palsy League, but now CPL
stands for Choice, Passion and Life.

Therapy and Health Services

Receive personalised therapy
services in your home, at school or
work and in the community.

Our allied health services for children include:

- Occupational therapy – make
daily tasks easier
- Physiotherapy – improve your
movement
- Speech pathology – improve
your speech and
communication

- Counselling – social support
and planning for you and your
family

- Early intervention – vital
therapy for children aged 0 – 6

Therapy and Disability Support Services for Adults

- In-Home Support & Personal
Care
- Community Participation
- Life Skills & Creative Programs
- Disability Employment
Services
- Speech Therapy, OT & Physio
- Equipment & Assistive
Technology
- Seniors
- Payment & Funding Options
- Train Your Staff

Independent Support Management (ISM)

Opening Hours: 9am-5pm Monday
to Friday

Street Address: 35 Electra St,
Bundaberg, QLD 4670

Phone: (07) 4181 1867

Appointments: ndism.com.au

Website: www.ndism.com.au

ISM is a disability services and
support service organisation which
provides the following:

- NDIS Support Connection
- NDIS Support Coordination
- NDIS Specialist Support
Coordination
- NDIS Life Skills and Life
Strategy
- NDIS Plan Management

Queensland State Government

Department of Communities, Child Safety and Disability Services

Operating Hours: 9.00am –
5.00pm

Monday to Friday

Street Address: Claude Wharton
Building, 1st Floor 46 Quay Street,
Bundaberg, QLD 4670

Postal Address: PO Box 1047,
Bundaberg, QLD 4670

Phone: (07) 4131 5517 or 1800
177 135 (Child Safety After Hours)

Fax: (07) 4131 5612

Web Site:

[www.communities.qld.gov.
au/childservices/support](http://www.communities.qld.gov.au/childservices/support)

Statutory body for child protection
and shared family care providers.

Fax: (07) 4131 5405

Website:

[www.communities.qld.gov.
au/disability/support](http://www.communities.qld.gov.au/disability/support)

Statutory body for disability
support services.

HEALTH SERVICES

Ascend Counselling & Therapeutic Services

Operating Hours: 8.30am - 3.00pm
Monday to Thursday
Street/Postal Address: Northside Plaza, Shop 4/90 Gavin Street, Bundaberg North, QLD 4670
Phone: (07) 4152 0088
Fax: (07) 4152 0055
Email: ascendpsychservices@gmail.com

Audiologist: Astrid Clancy

Operating Hours: 9.30am-12noon
Thursday and Friday
Street & Postal Address: Based at Millbank Medical Practice, 286 Bourbong Street, Bundaberg, QLD 4670 (across the road from Bundaberg Base Hospital).
Phone: (07) 4131 9090
Fax: (07) 4153 6077
Email: astridclancy@gmail.com
Website: <http://www.astridclancyaudiologist.com.au>
An independent audiology service providing accessible hearing assessment and advice. Hearing assessment for children (from 3 years of age) and adults is bulk billed. No referral required. Results are sent to the individual's own doctor or referrer.

Bridges Health and Community Care

Operating Hours:
8.30am – 5.00pm Monday to Friday

Street Address: 130 Bourbong Street, Bundaberg, QLD 4670
Phone: 1300 707 655 or (07) 4154 2300
Fax: (07) 4154 2699
Email: admin@bas.org.au
Website: <http://www.bas.org.au>
Service provides social, recreational and educational activities for people with mental health disorders. A monthly calendar is available on activities such as art classes, leather work, low impact social fitness and sporting activities. These activities provide an opportunity for people to socialise, have fun, provides respite and improves both physical and mental health.

Bundaberg Child & Youth Mental Health Service

Operating Hours: 8.30am – 5.00pm
Street Address: Bundaberg Base Hospital, Bourbong Street, Bundaberg, QLD 4670
Postal Address: PO Box 34, Bundaberg, QLD 4670
Phone: (07) 4150 2600
Fax: (07) 4150 2639
Website: <http://www.health.qld.gov.au>
The service provides assessment for children and adolescents up to 18 years of age with mental health concerns, and provides treatment for children and adolescents experiencing serious and/or complex mental health disorders.

Bundaberg Speech Pathology

Operating Hours: 8.00am-5.00pm
Monday to Friday
Street Address: 93 Woongarra Street, Bundaberg, QLD 4670
Phone: (07) 4154 2999
Fax: (07) 4152 2115
Email: bbgspeech@live.com.au
Two full time speech pathologists available to access and treat children with ASD. Registered providers for Helping Children with Autism and Medicare.

Bushkids

Operating Hours: 8am - 5pm
Monday to Friday
Street Address: 57 Maryborough Street, Bundaberg, QLD 4670
Phone: (07) 4152 3799
Fax: (07) 4152 7022
Email: bundaberg@bushkids.org.au
Website: www.bushkids.org.au
Bushkids is a non-Government not for profit community organisation which offers a range of free allied health services to children and families living in rural Queensland. The Bundaberg Bushkids services include family health support, occupational therapy and speech and language pathology.

Bushkids Early Start Team

Operating Hours: 8.30am - 4.30pm
Monday to Friday
Street Address: 110 Targo Street, Bundaberg, QLD 4670

Phone: (07) 4111 1655
Email: ndisbundaberg@bushkids.org.au
Website: www.bushkids.org.au
Bushkids is the Early Childhood Early Intervention (ECEI) partner for the National Disability Insurance Scheme (NDIS) in Bundaberg. The NDIS is a new way of providing support for people with a disability, their families and carers in Australia. Families with a child who has a disability or developmental delay aged 0-6 in the Bundaberg Region can access Early Childhood Early Intervention services through BUSHkids ECEI service.

Community Family Health

Operating Hours: 8.30am - 4.30pm
Monday to Friday
Street Address: Margaret Rose Centre, 312 Bourbong Street, Bundaberg, QLD 4670
Phone: (07) 4150 2700
Fax: (07) 4150 2722
Community Family Health provides assessment and information on growth and development for children 0-5 years, offering parents support and enhancing attachment between parents and their children. Hearing assessment service is provided for children 4-18 years.

Coral Coast Psychology

Operating Hours: 8.30am - 5.00pm
Tuesday to Friday
Street/Postal Address: Atlanta House, 86 Targo Street, Bundaberg, QLD 4670

Phone: (07) 4151 6540
Fax: (07) 4152 8322
Email:
admin@coralcoastpsychology.com.au

Doctors, GPs and Medical Centres, Bundaberg, QLD

An extensive list of Bundaberg doctors, general practitioners and medical specialists with their contact details can be found in the local yellow pages of the telephone directory and using the internet via Google and the following specialised web sites:

www.Healthengine.com.au

www.aussieweb.com.au

These sites can be used to locate services in any regional town or capital city throughout Australia.

Friendlies After Hours Medical Service

Operating Hours:
Saturday 12 noon – 6.00pm
Sundays and Public Holidays
9.00am-6.00pm
Street Address: 19-23 Bingera Street, Bundaberg, QLD 4670
Postal Address: PMB 11 Bundaberg, QLD 4670
Phone: (07) 4331 1777
Freecall: 1800 333 730
Fax: (07) 4331 1778
Email:
afterHours@thefriendlies.org.au
Website:
www.thefriendlies.org.au
The Friendlies AfterHours Medical Service is a general medical practitioner clinic that operates on

weekends when your private doctor's surgery is closed.

House Call Doctor

Operating Hours:
Monday to Friday: 6.00pm-8.00am
Weekends: from 12 noon Saturday and all Sunday to 8.00am Monday
Public Holidays: 24 Hours
www.housecalldoctor.com.au
House Call Doctor is a wholly Australian owned and managed, 100% bulk billed after Hours in home doctor service for all Medicare and DVA card holders with non-life threatening conditions. The service is available in the Bundaberg region and a report is sent to your regular GP the next day. Medication can be provided to get you through the night at no cost to you.

Irlen Clinic Reading and Dyslexia Clinic – Heather Rawlins

Operating Hours: By appointment
Street Address: 1263 Mt Perry Road, Gin Gin, QLD 4671
Phone: (07) 4157 1031
Website: <http://www.irlen.com> and <http://www.aaic.org.au>
The Irlen Method helps those on the autistic spectrum with sensory sensitivities that affect how they see and interact with the world around them. The Clinic provides diagnostic testing and tint selection, reading, dyslexia, migraine and perceptual assistance.

IWC Ltd.

Operating Hours: 8.30am - 4.45pm
Monday to Friday
Street Address: 184 Barolin Street, South Bundaberg, QLD 4670
Postal Address: PO Box 1963, Bundaberg, QLD 4670
Phone: 1300 492 492
Email: info@iwc.org.au
Website: www.iwc.org.au
IWC offers a range of health and community services for Indigenous and non-Indigenous people across the Bundaberg and North Burnett Regions.

NDIS

IWC is the National Disability Insurance Agency Partner in the Community for Bundaberg region. In this role IWC is the local area coordinator for the NDIS roll out. Phone: 1300 492 492, Option 4, to contact the NDIS team.
Phone: 1800 800 110 to check eligibility and join NDIS
The IWC team is available to help with accessing the NDIS.

Julia Carr Occupational Therapy

Operating Hours: 8.30am - 3.00pm
Monday to Thursday
Street/Postal Address: Northside Plaza, Shop 4/90 Gavin Street, Bundaberg North, QLD 4670
Phone: (07) 4152 0088
Fax: (07) 4152 0055

Lotus Psychology Services

Operating Hours: 8.00am – 5.00pm Monday to Thursday
Address: Branyan Clinic, 14 Branyan Street, Bundaberg, QLD 4670
Phone: 1300 791 156
Email: reception@branyan.org.au

HOUSING

Regional Housing Limited

Operating Hours: 9.00am - 4.30pm
Monday to Friday

Street Address: 30 Tantitha Street,
Bundaberg, QLD 4670

Postal Address: PO Box 540,
Bundaberg 4670

Phone: (07) 4153 1239 or
1300 642 123

After Hours – emergency only
0412 699 087

Fax: (07) 4153 4000

Email: info@regionalhousing.org.au

Website:

www.regionalhousing.org.au

Regional Housing Limited is a not-for-profit company managing emergency, transitional and long term social housing, as well as a range of complimentary support programs. Our services are currently delivered throughout the Wide Bay Burnett region. We aim to reduce homelessness and assist the most vulnerable within our community to improve their lifestyle by providing quality, secure and affordable housing.

LEGAL SERVICES

Legal Aid Queensland

Operating Hours: 8.30am –
5.00pm Monday to Friday

Phone call centre to book in for a
session with your name and
telephone number

Street Address: 3rd Floor, WIN
Tower, Cnr Quay & Barolin Streets,
Bundaberg, QLD 4670

Postal Address: PO Box 967,
Bundaberg, QLD 4670

Phone: 1300 651 188

Web: www.legalaid.qld.gov.au

Provides:

- Representation in legal matters where a grant of legal aid is made (means/asset/merit/guidelines tests apply)
- Duty lawyer representation in Magistrates Court/Children's Court
- Mediation conferences in family law matters on a grant of legal aid, telephone legal advice for remote areas
- General community education on Legal/Legal Aid issues
- Large range of self-help kits available free-of-charge

Public Trustee

Operating Hours: 8.15am - 5.00pm
Monday to Friday

Street Address: 189 Bourbong
Street, Bundaberg, QLD 4670

Postal Address: PO Box 860,
Bundaberg, QLD 4670

Phone: (07) 4181 0800 or
1300 651 188

Fax: (07) 4181 0850

Email:

pt_bundaberg@pt.qld.gov.au

Web: www.pt.qld.gov.au

The Public Trustee of Queensland administers a large number of deceased estates, and manages the financial affairs of many people who require the assistance of a professional, ethical trustee. This can be due to their age or a physical, psychiatric or intellectual disability. The Public Trustee provides economical and accessible investment, legal and associated services, and acts as an independent and impartial executor, administrator, trustee and attorney. The office assists with enduring powers of attorney, making wills and advice to the public on related issues e.g. guardianship. The Public Trustee is also the trustee for unclaimed money or property in Queensland.

Taylor Street Community Legal Service

The Taylor Street Community Legal Service is a non-profit community service which provides free non-discriminatory legal advice to social-economically disadvantaged people in the Fraser Coast, Bundaberg, North Burnett and Cooloola Coast regions.

All free advice sessions are by appointment only:

- Bundaberg – Please call (07) 4194 2663 (Wednesday)
- Gin Gin – Please call (07) 4130 4630

- Biggenden; Eidsvold; Gayndah; Mundubbera; Monto – Please call (07) 4194 2663
- Childers – Please call (07) 4194 2663

Advice is free and all consultations are private and confidential.

However, due to limited resources and time there is a maximum of 15 minutes for each consultation. For further information about the Taylor Street Community Legal Service please call (07) 4194 2663.

RESPIRE & DAY CARE SERVICES

Blue Care Respite Services

Operating Hours: 7.30am - 4pm
Monday to Friday and 8.30am - 3.30pm Saturday

Street/Postal Address: 22 May Street, Bundaberg, QLD 4670

Phone: (07) 4152 7440

Mobile: 0417 776 434

Fax: (07) 4153 6482

Email:

Bundaberg.Re@bluecare.org.au

Website: www.bluecare.org.au

Blue Care Respite Services provides centre-based and in-home respite for younger people with disabilities, frail aged people and people with dementia. Emergency overnight accommodation may be arranged under certain circumstances.

Bundaberg Baptist Family Day Care Scheme

Operating Hours: 8.30am -3.00 pm
Monday, Tuesday, Thursday and Friday

8.30am to 12noon Wednesday

Street/Postal Address: 14 Fitzgerald Street, Bundaberg, QLD 4670

Phone: (07) 4152 9233

Email:

info@familydaycarebundaberg.com.au

Website:

www.familydaycarebundaberg.com.au

Home based childcare, including emergency care and care for

children with disabilities. Professional car seat installation and hire service.

Carers Queensland

Operating Hours: 8.30am -5,00pm
Monday to Friday

Street Address: Signature Building, 8/19-21 Torquay Road, Pialba, QLD 4655

Phone: (07) 4124 0922

1800 242 636

Fax: (07) 4124 1266

Email: cas@carersqld.asn.au

Website: www.carersqld.asn.au

Carers Queensland provides a range of services for carers including counselling, carers support groups, NILS carers loans, CALD and specific advocacy services. Better Start program supporting parents with children with disability.

C&K Walker Street Community Child Care Centre

Operating Hours: 7.30am-5.50pm

Street/Postal Address:

134 Walker Street, Bundaberg, QLD 4670

Phone: (07) 4152 8011

Email: a.mills@candk.asn.au

C&K Walker Street Community Child Care Centre is a community run child care centre that takes children from 6 weeks to 5 years: quality care where children come first.

Carinbundi Burnett Respite Services Ltd.

Operating Hours: 8.30am – 5.00pm
Monday to Friday

Street Address: 52A Hinkler
Avenue, Bundaberg, QLD 4670

Postal Address: PO Box 7011

North Bundaberg, QLD 4670

Phone: (07) 4158 9600

Fax: (07) 4158 9611

Email:

carinbundi@carinbundi.com.au

Website: www.carinbundi.com.au

Carinbundi Burnett Respite provides services to people with a disability in the Bundaberg region. These include short term respite in both adult and children's facilities, supported accommodation, post school services, older parent carer planning and respite, day activity centre and emergency response resources.

Churches of Christ Care Family Day Care

Operating Hours: 8.30am – 4.00pm Monday to Friday

Address:

Gin Gin: 6 Walker Street, Gin Gin, QLD 4671

Phone: (07) 4157 3776

Email: ggfdc@cofcqld.com.au

Torquay: 37 Tavistock Street, Torquay, QLD 4655

Phone: (07) 4325 5000

Email: hbfdc@cofcqld.com.au

Maryborough: 26 Jupiter Street, Maryborough, QLD 4650

Phone: (07) 4122 4151

Email: mbfdc@cofcqld.com.au

Churches of Christ Care is one of the leading not-for-profit providers of high quality, approved child care services in Queensland, operating 23 services for children aged 0-16 years. Our early childhood services focus on community need, and include centre based care, home based care and community based care, all with flexible support options. We have educators in Bundaberg/Monto/Gin Gin/Maryborough/Hervey Bay and areas in between. Outside school Hours care/school holidays care. Check with schools, both state and private, regarding availability of supervised play and recreational opportunities.

In Home Child Care Wide Bay

Operating Hours: Monday - Friday
8.30am to 4.00pm

Street/Postal Address: 26 Jupiter Street, Maryborough, QLD 4650

Phone: (07) 4122 4153

Mobile: 0429 632 798

Fax: (07) 4123 0270

Email: mbihc@cofcqld.com.au

Website: www.cofcqld.com.au

In Home Child Care Wide Bay is a not for profit community based service providing professional, flexible childcare in the family home to families whose care needs cannot be met by mainstream services.

It is funded by the Federal Government and families are eligible to apply for the Child Care Benefit. The service provides care

for children in their own home by approved carers.

This enables children to experience stability and security in their familiar family environment. Care is available for children from 0 to 16 years of age that meet the criteria.

Outside School Hours Care/School Holiday Care

Outside school Hours care provides care for school age children before and after school on pupil free days and/or during school holidays. OSHC services provide children with a variety of supervised play opportunities and recreational activities in a safe, supportive and relaxed environment.

Avoca State School: 07 4152 6674

Bargara Kids: 07 4159 1336

Bundaberg Baptist Family Day

Care Scheme: 07 4152 9233

Bundaberg North State School:
07 4150 1142

Bundaberg PCYC: 07 4154 2813

Eastside Little Learners:
07 4153 4440

Gooburrum State School:
0409 720 055

Isis Outside School Hours Care:
07 4130 4669

Oakwood State School:
07 4130 9333

St John's Lutheran Primary School:
07 4132 6888

St Joseph's Catholic Primary
School Bundaberg: 07 4153 6355

St Luke's Anglican School:
07 4132 7539

St Mary's Catholic Primary
School Bundaberg: 07 4152 2167
St Patrick's Catholic Primary
School Bundaberg: 07 4152 1380
YMCA Walkervale: 07 4132 8230

Southern Cross Support ServicesInc.

(See listing under Disability & Support Services)

Suncare Community Services

Operating Hours: 8.30am - 4.30pm
Monday to Friday

Wide Bay Office Street Address:
5/10 Liuzzi Street, Hervey Bay, QLD
4655

Phone:

Community Services: 1800 786 227

Commonwealth Respite Services:
1800 059 059

(24hrs/7 day respite)

Business Hrs. (07) 4151 6400

Fax. (07) 4151 6622

Email: info@suncare.org.au

Website: www.suncare.org.au

The Suncare Community Services team are passionate about helping people to live independently and to be active and connected in their communities. We support people of all ages, backgrounds and abilities by offering a range of home and community care services, respite for people caring for others who are aged, living with a disability, mental illness and psychiatric or intellectual disability as well as social support and connections.

SPORTS & RECREATIONAL ACTIVITIES

Bundaberg Riding for Disabled Inc

Operating Hours: First and Third Wednesday of each month
Postal Address: PO Box 5014, Bundaberg, QLD 4670
Phone: 0412 484 182
Email: bundyrda@gmail.com
Bundaberg Riding for the Disabled (RDA) is a voluntary and not-for-profit organisation, which provides both therapeutic and recreational horse riding programs for children and adults with disabilities.

Chipmunks Playland & Café Bundaberg

Operating Hours: 9.00am – 5.00pm Monday to Saturday, Sunday and most Public Holidays 10am – 4.00pm
Street Address: 59 Johanna Boulevard, Bundaberg, QLD 4670
Postal Address: PO Box 1352, Bundaberg, QLD 4670
Phone/Fax No: (07) 4151 4363
Email: bundaberg@chipmunks.com.au
Website: www.chipmunks.com.au/venues/bundaberg
Children with special needs days are every Tuesday from 1.00 - 3.00pm where mum's with children with similar needs/disabilities can meet other mums and let the children play as the afternoons are quieter for the children.

We advise that socks must be worn in the play areas at all times (including adults who are supervising) and we have a no outside food policy.

Community Connect

Meeting Time: Wednesday 5.00pm -7.00pm
Meeting Place: Carinbundi Day Service, 139 Barolin Street, Bundaberg, QLD 4670
Phone: (07) 4158 9680 (Mary)
Weekly workshop activity followed by half hour socialising over a cuppa.

Fitness Centres

Listings available in local Yellow Pages of Phone Directory: Health & Fitness Centres and Services.

Girl Guides Bundaberg

Meeting Time:
Juniors: 4.00pm - 6.00pm - Tuesday
Seniors:- 4.30pm - 6.30pm - Wednesday
Meeting Place: Bundaberg Catholic Community Centre, Cnr Barolin & Maynard Streets, Bundaberg, QLD 4670
Postal Address: PO Box 7274, Bundaberg QLD 4670
Phone: 0438 532 763
Email: ann@bundytax.com.au
The great fun of guiding is enjoying the outdoors through weekly meetings-camping, hiking, canoeing or playing games and cooking on fires. Guiding adventures are open to girls of school age and besides having fun

and developing friendship skills, guides are encouraged to achieve their personal best and develop a respect for others for their community and for themselves.

Girl Guides-Hinkler

Meeting Times: Multi-aged Group 4.30pm - 6.30pm Friday
Meeting Place: Guide Hut, Totten Street, Bundaberg, QLD 4670
Phone: (07) 4152 6570
Email: katmarl@bigpond.com
The great fun of guiding is enjoying the outdoors through weekly meetings, camping, hiking, canoeing or playing games and cooking on fires.

Guiding adventures are open to girls of school age and besides having fun and developing friendship skills, guides are encouraged to achieve their personal best and develop a respect for others for their community and for themselves.

Rhee Taekwon Do Bundaberg

Contact: Nathan or Kim for available class times.
Meeting Place: 16 Electra Street, Bundaberg, QLD 4670
Postal Address: PO Box 586, Bundaberg, QLD 4670
Phone: 0422 980 607
Website: www.rheetaekwondo.info
A non-competition style of self-defence, fitness and character development that focuses on teaching students the important lessons like how to be a good

person and really “win” in life without the trophies.

Sailability Bundaberg Inc.

Sailing Time: Thursday 9.00am - 11.30am (weather permitting)
Meeting Place: Bundaberg Sailing Club, Strathdees Road, Burnett Heads, QLD 4670
Postal Address: PO Box 9110, Burnett Heads, QLD 4670
Phone: 0421 329 935 (Derek)
Email: sailabilitybundy@outlook.com
Website: www.sailability.com
Sailability Bundaberg provides a recreational sailing program for people with disabilities and anyone interested in sailing. A small fee applies after the first visit.

Scout Groups Bundaberg

For information, local contacts and membership enquiries phone Scouts Australia Queensland Branch on (07) 3870 7000 or free call 1800 726 887
Email: hello@scoutsqld.com.au
Website: www.scoutsqld.com.au

Take the Plunge Community Cafe

Operating Hours: 7.00am - 4.30pm Monday to Friday 8.30am – 1.00pm Saturday and Sunday
Street Address: YMCA Building, 7 Quinn Street, Bundaberg, QLD 4670
Phone: 0468 855 449
Email: taketheplunge@outlook.com

Facebook: "Take the Plunge Coffee Shop"
Community café and children's play space. Affordable menu. Accessible for people with disabilities. Suspended coffees (when available), social inclusion groups and support groups run all week.

YFitness Bundaberg 24/7

Staffed Operating Hours:

5.30am - 7.00pm Monday to Friday

7.00am - 11.00am Saturday

Street Address: 7 Quinn Street,
Bundaberg QLD 4670

Phone: (07) 4132 8221

Fax: (07) 4132 8250

Email:

yfitness.bundaberg@ymca.org.au

Website:

www.bundaberg.ymca.org.au

Y Fitness Bargara 24/7

Staffed Operating Hours:

6.00am - 11.00am Monday to

Friday

4.00pm -7.00pm Saturday

Street Address: 1st Floor, Bargara

Central Shopping Centre, Bargara

Qld 4670

Phone: (07) 4132 8288

Fax: (07) 4132 8250

Email:

yfitness.bargara@ymca.org.au

Website:

www.bundaberg.ymca.org.au

The YMCA operates two local modern fitness centers. A morning crèche is provided at YFitness

Bundaberg from Monday to Saturday. A wide range of fitness classes are run from both centers with details to be found on the YMCA Bundaberg website.

USEFUL WEBSITES

AUTISM SPECIFIC

Autism Queensland Inc

www.autismqld.com.au

Asperger Services Australia (Asperger's Syndrome Support Network (Qld) Inc)

www.asperger.asn.au

Autism Spectrum Australia (Aspect)

www.autismspectrum.org.au

ABIQ (Autism Behavioural Intervention Queensland)

www.abiq.org

AEIOU (Autism Early Intervention Outcomes Unit) for children with Autism

www.aeiou.org.au

A4 (Autism Aspergers Advocacy Australia)

www.a4.org.au

Autism Help

www.autismhelp.info

Australian Advisory Board on Autism Spectrum Disorders (formerly Autism Council of Australia)

www.autismadvisoryboard.org.au

Autism Behavioural Intervention Association (ABIA)
www.abia.net.au

Minds and Hearts - Asperger Syndrome and Autism Clinic
www.mindsandhearts.net

Autism Society of America
www.autism-society.org

The National Autistic Society (UK)
www.autism.org.uk

Tony Attwood
www.tonyattwood.com.au

Donna Williams
www.donnawilliams.net

Temple Grandin
www.templegrandin.com

Stephen Shore
www.autismasperger.net

Autism Research Institute (Defeat Autism Now - DAN)
www.autism.com

TEACCH
www.teacch.com

Online Information Course (Free Registration), connected to Positive Partnerships:
www.autismtraining.com.au

Positive Partnerships
www.positivepartnerships.com.au

Sue Larkey
www.suelarkey.com.au

Co-operative Research Centre for Living with Autism
www.autismcrc.com.au

Information Sites

www.autismawareness.com.au
www.autismpartnership.com.au
www.autismsa.org.au
www.mydiffability.com.au
www.raisingchildren.net.au
www.autismapps.org.au
www.health.gov.au
www.mychild.gov.au
www.rch.org.au
www.latrobe.edu.au/otarc
www.giantsteps.net.au
www.socialthinking.com.au

RESOURCE INFORMATION

Resources at Hand
www.resourcesathand.com.au

Future Horizons Inc
www.fhautism.com

GENERAL

Sensory
www.sensorysmarts.com/helpful_websites.html

Nelle Frances
www.aspergerchild.com

Education Queensland - Learning and Disability Support Education Queensland
www.education.qld.gov.au/asd-online-resource-kit/index.html
www.education.qld.gov.au/autismhub/index.html

www.education.qld.gov.au/schools/disability/index.html

Department of Health Helping Children with Autism Program
www.health.gov.au/internet/main/publishing.nsf/Content/autism-children

Government Assistance
www.fahcsia.gov.au
www.health.gov.au/autism
www.dss.gov.au

Bundaberg Regional Council
www.bundaberg.qld.gov.au

Acknowledgements

Supported by:



Department of Communities, Child Safety and Disability Services

Bundaberg & District Neighbourhood Centre

111 Targo Street
Bundaberg, QLD 4670
Ph. (07) 4153 1614
Fax (07) 4153 1586
info@kenalwynbnc.org.au
<http://www.kenalwynbnc.org.au>

Our Values

Acceptance of Difference
Teamwork and Collaboration
Trustworthiness
Reliability
Respectfulness
Honesty
Accountability
Effective Communication