



To my family who read autism

**Autism Spectrum Disorder
(ASD)
BUNDABERG
COMMUNITY
SERVICES DIRECTORY**



Community Services Directory

4th Edition, 2016

Introduction

Bundaberg and District Neighbourhood Centre is a not-for-profit information and referral organisation, providing a variety of community programs and services to individuals, families, groups and other organisations in the Bundaberg region. Among Centre services provided, is a Queensland Department of Education and Training funded Speech Therapy and Occupational Therapy Program. This program is a schools-based therapy service, operating within seven (7) non-government schools in Bundaberg.

This directory has been developed with assistance and contribution from the Bundaberg Autism Spectrum Disorder Support Group (BASDSG), a non-profit, volunteer association founded in 2002 by a small group of parents and interested community members with an aim to provide the opportunity for mutual support and the sharing of information.

This Community Services Directory has been designed as a local guide for parents and professionals living and working with individuals with Autism Spectrum Disorder (ASD) in the Bundaberg area. It provides contact information relating to a range of useful services and supports available locally or through state or national bodies.

The directory is an information guide only and therefore may not provide an exhaustive list of all services and supports available based upon individual needs. All effort has been made to provide a comprehensive listing of information and links to maximise opportunities for individuals and families to gain access to relevant and appropriate services within the community. To the best of knowledge, the information provided is current and accurate at the time of print.

In particular, The Bundaberg and District Neighbourhood Centre wishes to thank Dawn Murdoch, Norelle Kasberger (BASDSG), Agnes Seery and Lynne Clark for all their research work, time and commitment to this publication.

See <http://www.kenalwynbnc.org.au> for updates to this publication.

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DISABILITY & SUPPORT SERVICES

AEIOU Foundation for Children with Autism - Bundaberg

Opening Hours: 7:00am - 5:00pm
Monday to Friday
(48 weeks of the year)

Street & Postal Address: 6
University Drive, Branyan
(Bundaberg), QLD 4670

Bundaberg Office Phone: (07)
4155 0399

Email: bundaberg@aeiou.org.au

Website: <http://www.aeiou.org.au>

AEIOU is a not-for-profit organisation, which was established in 2005 to deliver high-quality early intervention with a program that meets national guidelines, within a social, play-based environment. Affordability, social readiness, individual care and evidence-based practices are at the core of what we do. We offer both full-time and part-time placements in our early intervention program for children with Autism Spectrum Disorder aged 2.5 to 6 years.

Asperger Services Australia, Ltd.

Opening Hours: 9:30am - 3:00pm
Monday to Friday

Asperger Centre Street Address:
Unit 1, 16 Yarraman Place, Virginia
(Brisbane), QLD 4014

Head Office Postal Address: PO Box
159, Virginia, QLD 4014

Phone: (07) 3865 2911 Fax: (07)
3865 2838

Email: Access email query form
through website

Website:

<http://www.asperger.asn.au>

Asperger Services Australia is a volunteer not for profit organisation established in 1995, to provide mutual support to people with Asperger's Syndrome (AS) and their carers, relevant up-to-date information on AS, promote awareness and engage in community education, campaign for improved educational services and equal opportunity, and encourage research into AS. Asperger Services Australia provides a monthly newsletter to members, carers respite weekends, a large lending resource library and delivers professional development conferences, seminars and workshops for parents, education staff and professionals.

Autism QLD, Inc. (AQ) Gladstone
Opening Hours: 8:30am - 4:30pm
Monday to Friday

Address: Early AQtion Services
Gladstone, 2 Joyner Close, Glen
Eden, QLD 4680

Postal Address: PO Box 1889,
Gladstone DC, QLD 4680

Phone: (07) 4977 9600

Email:

gladstone@autismqld.com.au

Website:

<http://www.autismqld.com.au>

We provide a variety of services to the Gladstone and wider region, including: Customised School and Childcare services (individual intervention for students, school based professional development, targeted short-term staff support, assessments and group programing); Individualised programs for speech and occupational therapy needs (Medicare rebates now available); centre based group programing (including: literacy support, social and emotional skilling, toddler groups, sensory play, pre-prep groups, feeding programs, gross & fine motor support); intensive holiday programs and parent support programs. All age groups are covered and we accept HACWA funding for our services to eligible families.

Autism QLD, Inc. (AQ)

Opening Hours: 8:30am - 4:30pm
Monday to Friday

Brisbane Head Office Address: PO
Box 354, Sunnybank, QLD 4109
Phone: (07) 3273 0000

The John Villiers Centre of
Excellence Central Queensland
Office (Rockhampton)

Address: 1 Harbourne Street,
Koongal, QLD 4700

Phone: (07) 4923 4800 Fax: (07)
4923 4848

Email:
rockhampton@autismqld.com.au

Website:
<http://www.autismqld.org.au>

Autism Queensland is a community
based organisation with offices

June 2016

throughout Queensland that is
dedicated to bringing about
positive change in the lives of
children and adults with ASD.
Autism QLD is funded to provide
the Autism Advisor service in QLD.
Autism advisors can assist children
aged 0-6 years who are Australian
citizens or permanent residents
with a diagnosis of Autism
Spectrum Disorder, Autistic
Disorder, Childhood Disintegrative
Disorder, Asperger's Syndrome or
Pervasive Developmental Disorder
(PDD-NOS) to apply for a funding
package through the Helping
Children with Autism through the
Department of Social Services, to
assist with the cost of access to
early intervention programs and
resources. Autism QLD also
provides an outreach service to the
Bundaberg region through its Early
AQtion Program, bi-annual
multidisciplinary advisory school
visits, and Early Days parent/carer
workshop program.

Bundaberg ASD Support Group (BASDSG)

Postal Address: PO Box 5034,
Bundaberg West, QLD 4670

Coffee & Chat Day Meetings (open
to all): 2nd Friday of every month,
9:30am-11:30am

Evening meetings (open to all): 2nd
Wednesday of every month, 7pm-
9pm

Email:
bundabergasd@hotmail.com

Facebook Page: Bundaberg ASD
Support Group

The Bundaberg Autism Spectrum Disorder Support Group (BASDSG) is a non-profit, volunteer-led group founded in 2002 by parents and interested community members with an aim to provide the opportunity for mutual support and the sharing of information. BASDSG continues to provide support to families and individuals who are living with ASD. It provides access to information and referrals to local services and member access to comprehensive resources.

Bundaberg & District Neighbourhood Centre: Therapy Services to Bundaberg Independent Schools

Operates during school terms
Street/Postal Address: 111 Targo Street, Bundaberg, QLD 4670
Phone: (07) 4153 1614 Fax: (07) 4153 1586
Email: info@kenalwynbnc.org.au
Website: <http://www.kenalwynbnc.org.au>
Speech and Occupational Therapy Services provided for students with disabilities at Independent Schools: St Joseph's, St Patrick's, St Mary's, Shalom, St John's Lutheran, St Luke's Anglican and the Bundaberg Christian College. Additional information is available through learning support staff at the schools.

Bundaberg Disability Resource Centre Incorporating the Toy Library

Opening Hours: 10:00am-1:00pm & 1:30pm-4:00pm (Mon to Wed), 9:00am-12:00pm (Sat)
Street Address: 127 Woondooma Street, Bundaberg West, QLD 4670
Postal Address: PO Box 2010, Bundaberg, QLD 4670
Phone: (07) 4153 2909
Email: bundytoylibrary@bigpond.com
Established in 1986, the Disability Resource Centre incorporating the Toy Library aims to maximise a child's development through the use of educational toys & equipment, and has over 2500 resources including special needs equipment, communication devices, furniture, switch adapted toys and therapy equipment for loan. Visit the Bundaberg Toy Library Facebook page for photos. Members can borrow up to 6 items at a time for up to 4 weeks. Annual individual membership is \$70, for organisations \$100, and for families with a referral to the centre, the fee is discounted to \$50.
The toy library is open to everyone in the Bundaberg region and surrounding areas including respite services, schools, childcare centres, therapists and families. The centre offers work experience to special needs students.

Bundaberg Region Individual Advocacy Service

Opening Hours: 8:30am - 4:00pm

Monday to Friday

CLS Ability Centre Address:

Ashfield Rd, Kalkie, QLD (turn left
off Telegraph Rd)

Postal Address: PO Box 2402,
Kalkie, QLD 4670

Phone: (07) 4155 6121 Fax: (07)
4155 6240

Email:

admin@communitylsinc.com.au

Website:

[http://www.communitylsinc.com.a](http://www.communitylsinc.com.au)

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Community Lifestyle Support, Inc. (CLS) is a non-government organisation empowering people aged 0-65+ with a disability by encouraging the development and personal growth of individuals so that they can live a lifestyle of their choice. Programs delivered by CLS include Early Intervention Program (0-8yrs), Hydrotherapy Program (all ages), Post School Services Program (18+yrs), in-home support, supported 24/7 accommodation and equine therapy. CLS is a Your Life Your Choice self-host provider.

Community Lifestyle Support, Inc. (CLS)

Opening Hours: 8:30am - 4:00pm

Monday to Friday

CLS Ability Centre Address:

Ashfield Rd, Kalkie, QLD (turn left
off Telegraph Rd)

Postal Address: PO Box 2402,
Kalkie, QLD 4670

Phone: (07) 4155 6121 Fax: (07)
4155 6240

Email:

admin@communitylsinc.com.au

Website:

[http://www.communitylsinc.com.a](http://www.communitylsinc.com.au)

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Department of Communities, Child Safety and Disability Services Queensland

Opening Hours: 9am-5pm Monday to Friday

Street Address: Ground Floor, 46 Quay Street, Bundaberg, QLD 4670

Postal Address: PO Box 1694, Bundaberg QLD 4670

Phone: (07) 4131 5417 Fax: (07) 4131 5405

This is the government department responsible for funding service providers in the disability field to run specific programs and services. There are also a variety of programs and services delivered by Disability Services Qld. itself to meet the needs of children and adults up to the age of 65 with intellectual impairments. Referrals to specific programs are determined via an intake process or from the information provided on a single application form used to register your needs.

Department of Communities, Child Safety and Disability Services Regional Office

Opening Hours: 9am-5pm Monday to Friday

Street Address: 271 Albert Street (Cnr Adelaide), Maryborough, QLD 4650

Postal Address: PO Box 130, Maryborough QLD 4650

Phone: (07) 4121 1432 Fax: (07) 4121 1440

Website: <http://www.disability.qld.gov.au>

Service Description: Specialist intervention and therapy, individual and family/carer support and accommodation services to eligible consumers. Disability information services– Disability Information and Awareness Line: (07) 3224 8444 or 1800 177120. Provides community and services resourcing, development and funding to communities and agencies to provide services for people with a disability.

Endeavour Foundation

Head Office Postal Address: PO Box 3555, Tingalpa, QLD 4173

Head Office Phone Number: (07) 3908 7100

Fax: (07) 3908 7101

Bundaberg Branch Address: 9 Nixon Street, Bundaberg, QLD 4670

Bundaberg Branch Postal Address: PO Box 1220, Bundaberg, QLD 4670

Bundaberg Branch Phone: (07) 4131 9600

Fax (07) 4152 7106

Website:

<http://www.endeavour.com.au>

Endeavour Foundation is an independent, non-for-profit organisation supporting more than 3,300 people with a disability from more than 230 locations in QLD, NSW, VIC, and SA, and was founded in 1951 by a group of parents to provide education for their children with a disability, unwilling to accept the limitations placed upon them by society. The Bundaberg branch of the Endeavour Foundation provides a

post-school option program, learning & lifestyle program, supported employment, drop-in and full-time in-home accommodation support and residential accommodation support.

Impact Community Services

Opening Hours: Monday to Thursday 8am-5pm Friday 8am to 4.30pm

Street Address: 108 Bargara Road, Bundaberg, QLD 4670

Postal: PO Box 694, Bundaberg, QLD 4670

Phone: (07) 4153 4233

Email: mail@impact.org.au

Website:

<http://www.impact.org.au>

Impact Community Services offer a wide range of support, training and employment programs to help you live life, grow your potential and prosper in your future from new and exciting opportunities. Our team is committed, compassionate and ready to support you; our full host of support services are delivered with a wrap-around approach that can be tailored to your needs. We work with each person individually in a way that suits them.

People with Disability Australia - Advocacy Service

National Hotline Available: 9:00am-5:00pm Monday-Friday (Eastern Standard Time)

Free call hotline number: 1800 422 015 Telephone typewriter free call: 1800 422 016

National relay service (for hearing impaired) : call 1800 555 677 and ask the relay service to call the People with Disability Australia free call national hotline number (1800 422 015) on your behalf.

Street Address: Unit 14, Bundaberg Enterprise Centre, Corner of Quay & Tantitha Streets, Bundaberg, QLD 4670

Email: dris@pwd.org.au

Website: <http://www.pwd.org.au>

Providing FREE disability rights advice information, advice, referral and individual advocacy to any person with disability who lives in the Bundaberg local government area. Family members, carers, disability workers and others can also ask us to assist a person with disability. Please call the national hotline number to make an appointment to see an advocacy worker in Bundaberg.

Queenslanders with Disability Network (QDN)

Opening Hours: 9.00am-5.00pm Monday to Friday

Street Address: 11/7 O'Connell Terrace, Bowen Hills, QLD 4006

Phone: 1300 363 783 or (07) 3252 8566

Email: qdn@qdn.org.au

We encourage and support ways for you to have a say and be heard on every day issues and changes to government policy. We aim to connect you with information about the things that matter to you.

Southern Cross Support Services, Inc.

Bundaberg Head Office Address:
Shop 12B, 9 Maryborough Street,
Bundaberg, QLD 4670
Phone: (07) 4153 5887 Fax: (07)
4153 1158

Fraser Coast Office Address: 78
Torquay Road, Torquay, QLD 4655
Phone: (07) 4194 1959

Rockhampton Office Address: 40
Charles Street, Berserker, QLD
4700

Email: admin@scss.org.au

Website: <http://www.scss.org.au>

Southern Cross Support Services provides a range of disability and family services, including 24/7 supported accommodation, respite, animal assisted therapy, life skills training to teach independence in all aspects of daily living and support to develop social skills. Southern Cross is a Your Life Your Choice host provider.

Southern Cross also coordinates a family day care service with support for children with special needs wishing to access family day care including before & after school care.

YMCA Disability Services

Street Address: 7 Quinn Street
Bundaberg, QLD 4670
Phone: (07) 4132 8226

Email:
bundaberg.communityservices@ymca.org.au

Website:
[http://www.bundaberg.ymca.org.a
u](http://www.bundaberg.ymca.org.au)

Facebook: YMCA Bundaberg page

June 2016

The YMCA of Bundaberg INC is a local charity managed by a board of volunteer directors. YMCA Bundaberg provides health and wellbeing services to children and adults including a range of disability services, mental health support services, fitness centres, exercise programs and the YMAZING play centre and café facility. The YMCA also facilitates 60+ Better Seniors program plus services for vulnerable youth. Disability specific services include in-home support, assistance with daily living, learning and life skills support, social inclusion and community access programs. YMCA Bundaberg delivers a child care and kindergarten service from 39 Woondooma Street, CBD Bundaberg.

EDUCATION & TRAINING

Bundaberg Special School

Opening Hours: 8:00am– 4:00pm

Street Address: Dr Mays Road,
Norville, QLD 4670

Postal Address: PO Box 5688,
Bundaberg West, QLD 4670

Phone: (07) 4155 5222 Fax: (07)
4155 5200

Email:

[admin@bundabergspecs.eq.edu.a](mailto:admin@bundabergspecs.eq.edu.au)

[u](mailto:admin@bundabergspecs.eq.edu.au) &

[the.principal@bundabergspecs.eq.](mailto:the.principal@bundabergspecs.eq.edu.au)
[edu.au](mailto:the.principal@bundabergspecs.eq.edu.au)

Website:

[http://www.bundabergspecs.eq.edu](http://www.bundabergspecs.eq.edu.au)
[u.au](http://www.bundabergspecs.eq.edu.au)

Bundaberg Special School provides quality educational experiences for students with a diagnosed intellectual impairment and possible additional disabilities (ASD, physical impairment, hearing impairment and/or vision impairment) from Prep to Year 12. They provide individual programs for learning that are aligned with the P – 12 Curriculum Framework Guidelines for Students with Disabilities and work collaboratively within a multidisciplinary team located at the school consisting of special education teachers, teacher aides, occupational, speech and physiotherapists, autism specialists, nurse, guidance officer, volunteers and administration staff.

Central Queensland University - Inclusion &

Accessibility Service

Student Participation and
Wellbeing Centre

Street Address: University Drive,
Bundaberg, QLD 4670

Postal Address: Locked Bag 3333,
Bundaberg DC, QLD 4670

Accessibility Officer Phone: (07)
4930 9456 (Rockhampton Campus)

Bundaberg Campus

Administration:

Phone: (07) 4150 7177

Email: accessibility@cqu.edu.au

Website: <http://www.cqu.edu.au>
and

[http://www.cqu.edu.au/student-](http://www.cqu.edu.au/student-life/new-students/student-wellbeing/accessibility/registration)
[life/new-students/student-](http://www.cqu.edu.au/student-life/new-students/student-wellbeing/accessibility/registration)
[wellbeing/accessibility/registration](http://www.cqu.edu.au/student-life/new-students/student-wellbeing/accessibility/registration)

CQU aims to minimise barriers and encourage participation by all students. Reasonable adjustments can be made to assist students with a disability, illness, injury or health condition which is permanent or temporary, including examination accommodations, assistive services, and access to assistive software and hardware for study.

Current and prospective students need to register for the Inclusion and Accessibility Service by contacting the Accessibility Officer. Visit the university website for more information about this service.

Department of Education and Training Queensland

Street Address: 30 Mary Street,
Brisbane, QLD 4000

Postal Address: PO Box 15033, City
East, QLD 4002

General Enquiries: Telephone
13QGOV (137468)
Website: <http://www.qld.gov.au>
*(See Government Departments &
Statutory Bodies Section)*

Department of Education and Training Wide Bay North District Office

Street Address: Cnr Woondooma
& Maryborough Streets,
Bundaberg, QLD 4670
Postal Address: PO Box 3008,
Bundaberg, QLD 4670
Phone: (07) 4154 1633 Fax: (07)
4153 1212
Website:
<http://www.qld.gov.au/education>
Provides organisational support
and assistance to school
communities in relation to school
management, curriculum and
student services.

Diocesan Catholic Education Office

Reception Hours: 8.00am to
4.30pm Monday to Friday
Street Address: 143 West St,
Rockhampton, QLD 4700
Postal Address: PO Box 524,
Rockhampton, QLD 4700
Phone: (07) 4931 3600 Fax: (07)
4931 3700
Email:
reception@rok.catholic.edu.au
Website:
<http://www.rok.catholic.edu.au>

The Diocesan Catholic Education
Office based in Rockhampton
services Bundaberg catholic
schools including St. Joseph's
Primary, St. Patrick's Primary, St.

Mary's Primary and Shalom
Secondary College. Information
regarding inclusive practices and
support for children with ASD can
be found by contacting the office.

Impact Community Services *(See Disability Services Section)*

Norville State School— Special Education Development Unit (SEDU)

Operating hours: 8:30am-3:00pm
Monday to Friday
Street Address: Dr. Mays Road,
Norville, QLD 4670
Phone: (07) 4132 6333 Fax: (07)
4132 6300

Email:
admin@norvilless.eq.edu.au
Website:
<http://www.norvilless.edu.au>

The Norville S.E.D.U. is an early
childhood development program
based at the Norville State School
grounds which provides an early
childhood educational program to
children aged 0-6 years with a
disability, including hearing
impairment, ASD, intellectual
impairment, vision impairment and
physical impairment. Children are
provided with assistance to
transition to primary school
program by the age of 6.

TAFE Queensland East Coast - Bundaberg Campus, Disability Services

Operating hours: 8:30am-4:00pm
Monday-Wednesday & Friday;
9:00am-4:00pm Thursday
Street Address: 118 Walker St,
Bundaberg, QLD 4670

Phone: 1300 656 188

Website:

<http://tafeeastcoast.edu.au>

TAFE East Coast provides a range of student support services including disability services to assist the inclusion of students with ASD and other disabilities in TAFE Courses. An individual support plan can be arranged and include access to interpreters, note takers, readers, scribes, tutors and adaptive equipment. Contact TAFE Client Services to arrange a consultation.

The Salvation Army - Tom Quinn Centre - Booth College & LINKS Program

Street Address: 8 Killer Street, Bundaberg, QLD 4670

Postal Address: PO Box 155, Bundaberg, QLD 4670

Phone: (07) 4153 3557 Fax: (07) 4151 1746

Email: info@tqcc.org.au

Website:

<http://salvos.org.au/bundaberg/tqcc>

Booth College is a registered training organisation (RTO) which provides courses in Hospitality, Horticulture, Retail, Furniture Making, and Business Administration (office administration). The LINKS (Lock In New Knowledge and Skills) Program provides training to students aged 15 years and older in Certificate I in Furnishing, Hospitality, Conservation and Land Management, Certificate II in Furniture Making, Construction

and Horticulture, Certificate III in Hospitality, Retail Operations, and Business Administration, as well as short courses in Construction White Card, Chemical Operation Certificate, Responsible Service of Alcohol and Barista.

Walkervale State School— Early Childhood Development Centre (ECDP)

Operating hours: 8:00am-3:30pm
Monday to Friday

Street Address: 46a Hurst Street, Bundaberg, QLD 4670

Phone: (07) 4155 5666 Fax: (07) 4155 5600

Email:

admin@walkervales.eq.edu.au

and

the.principal@walkervales.eq.edu.au

Website:

<http://www.walkervales.edu.au>

Walkervale State School offers an ECDP educational program for children aged 0-5 years who have been referred by a paediatrician or speech and language pathologist. The Head of Special Education Services (HOSES) is responsible for this program. Children are provided with assistance to transition to a primary school program by the age of 5.

EMPLOYMENT SUPPORT

APM Employment Services

Street Address: Level 1, 2 Barolin Street, Bundaberg, QLD 4670

Phone: (07) 4153 4776

Email: shane.olive@apm.net.au

Website: <http://www.apm.net.au>

APM is a Disability Employment Service (DES) which provides services to employers, government and job seekers designed to place people into meaningful employment. They assist with job matching, pre-employment screening and assessment, preparation for work, job placement and post-placement support.

Australian Red Cross Society

Street Address: 110 Targo Street, Bundaberg QLD 4670

Phone: (07) 4154 3928 Fax: (07) 4153 6053

Email:

dabercrombie@redcross.org.au

Website:

<http://www.redcross.org.au>

Red Cross Employment Services is a Disability Employment Service (DES) Provider which partners with local businesses to assist people with disabilities to find and transition into long-term employment. Red Cross specialises in matching an individual's ability with an employer's need and provides support to both the employer and employee throughout the process. Red Cross Employment Services also provides skills training opportunities.

June 2016

Endeavour Foundation

(See Disability Services Section)

EPIC Assist

Opening Hours: 8.30am-5pm

Monday to Friday

Street Address: 17 Targo Street, Bundaberg, QLD 4670

Postal Address: PO Box 835 Bundaberg, QLD 4670

Phone: (07) 4151 7827 Freecall: 1300374256

Email: info@epicassist.org

Website:

<http://www.epicassist.org.au>

EPIC Assist is an Employment Support Service (ESS) which provides employment assistance from a holistic framework. This includes individualised training, skill development and mentoring to motivate and prepare individuals for employment.

Impact Community Services

IMPACT is a Disability Employment Service (DES) Provider through the Job Futures, Ltd. national network. Visit

<http://www.jobfutures.com.au> to find out more about this network of DES providers.

(See Disability Services Section for more information about IMPACT)

STEPS Group Australia: STEPS Employment Solutions (STEPS Disability QLD, Inc.)

Office Hours: 9:00am-5:00pm

Monday to Friday.

Street Address: Shop 3/2 Bourbong Street, Bundaberg, QLD 4670

Postal Address: PO Box 2059,
Bundaberg, QLD 4670
Phone: (07) 4150 1900 Fax:
(07) 4150 1919

Email:
bundaberg@stepsgroup.com.au

Website:
<http://www.stepsgroup.com.au/employment/>

Steps Disability Qld Inc., is a Disability Employment Service (DES) provider in Bundaberg, Childers and Gin Gin and is a not for profit employment and training organisation established to assist people with a disability to be active and contributing members of their communities. STEPS Employment aims to identify and secure jobs in open employment for people with a disability and provide ongoing support on the job. If a person with a disability is interested in finding work, referral can be made by phoning 41501900 to arrange an interview to determine eligibility. What are Disability Employment Services providers?

Disability Employment Services (DES) offer a range of services to support your individual needs, including:

- help to prepare for work, including training in specific job skills
- job search support, such as resume development, training in interview skills, and help in looking for suitable jobs
- support when initially placed into a job, including on the job training, co-worker and employer support

- ongoing support in a job if required
- the purchase of vocational training and other employment-related assistance
- access to help with workplace modifications, support services, and Auslan interpreting in the workplace

There are 2 types of Disability Employment Services:

1. **Disability Management Service (DMS)**

This service is for people with disability, illness, or injury who need the help of an employment service but do not expect to need long-term support in the workplace.

2. **Employment Support Service (ESS)**

This service is for people with a permanent disability and with an assessed need for longer term, regular, ongoing support in the workplace.

FAMILY SUPPORT & COUNSELLING SERVICES

Bundaberg & District Neighbourhood Centre Inc.

Opening Hours: 9am-4pm Monday to Friday

Street & Postal Address: 111 Targo Street, Bundaberg, QLD 4670

(PARKING AT REAR OF BUILDING)

Phone: (07) 4153 1614 Fax: (07) 4153 1586

Email: info@kenalwynbnc.org.au

Website:

<http://www.kenalwynbnc.org.au>

Bundaberg & District

Neighbourhood Centre provides a central point for families to access information and referrals. The Centre is a base for many community support groups. Meeting room hire and access to the centre is available 7 days a week. A range of programs to assist families includes the Therapy Services to Bundaberg Independent Schools Program (providing Speech and Occupational Therapies), Bundaberg Migrant Settlement Services, Community Action for a Multicultural Society Program (CAMS), Adult Literacy/Numeracy Program, No Interest Loan Scheme (NILS), Tax Help (tax season only) and Community Outreach Playvan. Contact the Centre for details about other visiting support services.

Bundaberg Family Relationships Centre

Opening Hours: Mon, Wed, Thurs, Fri: 9-5pm; Tues 11-5pm. Out of hours may be negotiated by appointment.

Closed each day 12-1pm for lunch.

Street & Postal Address: 5 Bingera Street, Bundaberg, QLD 4670

Phone: 1300 885 373 or (07) 4130 7500

Fax: (07) 3250 4772

Email:

Bundaberg.frc@uccommunity.org.au

Website:

<http://www.familyrelationships.gov.au>

Qualified practitioners provide family dispute resolution services to separating parents. The staff will work with parents to help them focus on the children's needs, provide information about the impact of conflict on children, work out parenting arrangements, help families to access information and family relationship services and provide support to the Indigenous community through our Indigenous Family Support Officer. We have a library available and a conference room for hire including whiteboard and OHP facilities. Outreach services are available to Hervey Bay, Maryborough and Kingaroy.

Centacare

Opening Hours: 9am-4.45pm

Monday to Thursday: 9am-4.15pm
Friday

Street Address: 79 Woongarra Street, Bundaberg, QLD 4670

Postal Address: PO Box 1338
Bundaberg, QLD 4670

Phone: 1300 523 985 Fax: (07)
4152 8308
Email: bundaberg@centacare.net

Website:

<http://www.centacare.net>

Centacare provides counselling programs and offers therapeutic counselling provided by qualified and experienced counsellors. Services include relationship, family, group and individual counselling, working with children, adolescents and adults, school counselling, early intervention services, community education and employee assistance programs. A free family support service for parents and carers of young people aged 0-17 years and pre-marriage education to all couples from any denomination planning to be married. Community care services offer support for frail aged clients, young people with a disability and their carers. Services include: aged care packages, domestic assistance, social support, respite, transport, assessment and home maintenance.

Community Family Health:

(See Health & Mental Health Services Listing.)

Family and Child Connect:

Covers the Bundaberg, Fraser Coast and North Burnett Region
Opening Hours: 8.30am-5.30pm
Mon, Tue, Wed, Fri and 8.30am-7pm Thursday
Street Address: 37 Tavistock Street, Hervey Bay, QLD 4655
Phone: 133 264

Family and Child Connect is a free community based intake and referral service that provides information and advice to people seeking assistance for children and families where there are concerns about their wellbeing. The service aims to connect families to the right service at the right time. Families who find themselves in need of support are also welcome to call Family and Child Connect.

Family Law Pathways Network Bundaberg

Opening Hours: 9.30am–3.00pm

Street Address: 5 Bingera Street, Bundaberg, QLD 4670

Phone: (07) 4139 7500

Email:

angela.williams@uccommunity.org.au

Website:

<http://www.qldfamilylawnet.org.au>

Wheelchair Accessible: Yes

The Bundaberg Family Law Pathways Network covers the broader Wide Bay/Burnett region and aims to foster strong links with local services/providers that operate as part of or alongside the family law system. The Network's role is to enhance collaboration and improve assistance to separated and separating families. We do this through hosting training and professional development events, information sharing and practical delivery of priority projects as identified by the family law sector in the region. All professionals and services

operating within the family law system are welcome to become part of the network. Current membership is made up of over 380 individuals, organisations and networks spread right across the Wide Bay/ Burnett region.

Families Together Intensive Family Support Bundaberg

Opening Hours: 9am-5pm Mon, Tue, Wed, Fri and 9am-7pm Thursday

Street Address: 61 Barolin Street, Bundaberg, QLD 4670

Phone: 1300 918 857

Families Together is a free service that provides intensive family support and helps families to other support services to meet their needs. The aim of the service is to strengthen families to enable them to thrive as a family unit. This may be through practical supports, community connection, personal support and development and access to specialist support services. This may include: developing parenting skills, managing children's behaviours, budgeting and managing money, managing alcohol, drug and gambling problems as well as accessing housing, health care or other community or government services.

Grandparents Information Qld.

Opening Hours: 9am-5pm Monday to Friday

Street Address: Level 1, 766 Gympie Road, Chermside, QLD 4032

Postal Address: PO Box 2376, Chermside, QLD 4032

Phone: 1300 135 500 (free call)

Email:

grandparentsinfo@lccq.org.au

Website:

<http://www.grandparentsqld.com.au>

Grandparents Information is a Queensland wide confidential and personalised telephone information service that provides information and referrals to grandparents. Information can be provided over the phone or posted to callers from our wide selection of facts sheets. Grandparents can be supported to contact services in their local community. We fund activities for grandchildren who are being raised by their grandparents and are not being supported by the Department of Child Safety and do week-end camps for grand families.

Horses in Lives

Opening Hours: 7am-5pm Monday to Friday and Saturdays by arrangement

Postal Address: PO Box 2547, Bundaberg, QLD 4670

Phone: 0429 623 707

Email: horsesinlives@gmail.com

FB Page:

<http://www.facebook.com/HorsesInLives>

Website:

<http://www.horsesinlives.com.au>

Horses in Lives provides counselling to people with the help of Horses. No riding involved.

Participants practice or learn useful life-skills: can benefit people diagnosed with ASD and/or their carers.

IWC Ltd.

Opening Hours: 8.30am-4.45pm
Monday to Friday

Street Address: 184 Barolin Street,
South Bundaberg, QLD 4670

Postal Address: PO Box 1963,
Bundaberg, QLD 4670

Phone: 1300 492 492

Email: info@iwc.org.au

Website: <http://www.iwc.org.au>

IWC offers a range of health and community services for Indigenous and non-Indigenous people across the Bundaberg and North Burnett regions.

Kids Help Line

Operates 24 hour counselling service

Phone: 1800 551 800 Fax: (07) 3367 1266

Email: admin@kidshelp.com.au

Website:

<http://www.kidshelp.com.au>

Provides a 24 hour confidential counselling service for 5 to 25 year olds. The website has helpful information and a referral database to services for extra support. Web Counselling is provided Monday-Friday 3pm to 9pm and Saturday 10am to 5pm Queensland time. Email counselling is also provided through the website.

Parentline

Operating Hours: 8am-10pm, 7 days a week

Phone: 1300 301 300

Website:

<http://www.parentline.com.au>

Parentline is a confidential telephone service aimed at providing professional counselling and support to parents/guardians. 'Helping you to build a happy future for your family'.

Peirson Support Service and Peirson Youth Service

Opening Hours: 9am-5pm Monday to Friday

Street Address: 7/10 Heidke Street,
Bundaberg, QLD 4670

Phone: (07) 4151 2299 Fax: (07) 4151 22471

Email:

Bundaberg@peirsontrust.org.au

Peirson Services provides counselling services to adolescence and youth for ages 5- 17 and their families. Peirson Youth Service provides youth worker services to 12- 18 year olds who are at danger of disengaging from school, work and family groups as well as youth who are at risk of harming themselves.

Phoenix House Assoc. Inc.

Opening Hours: 8.30am-4.30pm
Monday to Friday

24 hour crisis response for individuals recently sexually assaulted.

Street Address: 8 Barolin Street,
Bundaberg, QLD 4670

Postal Address: PO Box 1206,
Bundaberg, QLD 4670

Phone: (07) 4153 4299 Crisis

Line: 1800 737 732

Fax: (07) 4153 4117

Email:

admin@phoenixhouse.com.au

Website:

<http://www.phoenixhouse.com.au>

Phoenix House provides a comprehensive primary, secondary and tertiary sexual violence prevention programme. Both individual and group counselling is available for children and adults affected by sexual violence. EAT (Equine Assisted Therapy) and IECD (Intensive Early Childhood Development Program) are part of this service.

Intensive Early Childhood Development Program:

The goal of IECD is to provide a multi-generational, socio-

ecological, therapeutic, cultural and educational response for children aged 0-6 years, their families and/or carers, where multiple and complex needs are arising. **Bumblebees Therapeutic Preschool** is included within the IECD program. Other parts of this program include parent education, home visits and education for service providers of young children.

Relationships Australia

Opening Hours: 9am-5pm
Monday, 10am-7pm Tuesday,
10am-4pm Wednesday, 10am-7pm
Thursday.

Street Address: 14 Tantitha Street,
Bundaberg, QLD 4670

Postal Address: PO Box 1094,
Bundaberg, QLD 4670

Phone: 1300 364 277 Fax: (07)
4153 2955

Email:

bundabergadmin@relateqld.com.au

Website: <http://www.raq.org.au>

Relationships Australia provides relationship counselling, domestic violence prevention, education services and parenting mediation. Counselling fees are available on request, with concessions where applicable. FOCCUS on pre-marriage program and the post-separation parenting program.

St Vincent de Paul Child & Family Program

Opening Hours: Monday-Friday
8.30am-4.30pm

Street Address: Room 21&25
Bundaberg Enterprise Centre, Cnr
Tantitha and Quay Streets,
Bundaberg, QLD 4670
Phone: (07) 4153 6038 Fax: (07)
4153 6052

Email:
patsy.birzniaks@svdpqld.org.au

Website:
<http://www.vinnies.org.au>

Sometimes things come up which make family life challenging. The St. Vincent de Paul Society Child & Family Program provides a Family Intervention Service (FIS) which is committed to helping parents deal with these challenges and learn how to be the best parent they can be. Referral to our service is by the Department of Communities Child Safety and Disability.

STEPS Group Australia— STEPS Care for Carers

Bundaberg Parent Carers Group meets at Take the Plunge Community Cafe, Electra Street (opposite Hinkler Place) – 3rd Monday each month 9.30am-11.30am

Childers Group meets at Forest View Community Centre 1st Wednesday 9.30am-11.30am

Gin Gin Group meets at Gin Gin Golf Club 3rd Tuesday 9.30am-11.30am

Street Address: 3/2 Bourbong Street, Bundaberg

Phone: (07) 4150 1900

Email:
janinem@stepsgroup.com.au

STEPS host a Care for Carers program which is open to anyone

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caring for someone with a disability, mental health or age related illness. A peer support network is provided in a relaxed and confidential and caring atmosphere with fun activities, resilience building workshops and guest speakers. Individual counselling is available free of charge to carers enrolled in the program and can be accessed by appointment in Bundaberg, Childers and Gin Gin.

Supported Playgroups

Information available from
Playgroup Queensland:

Phone: 1800 171 882 Fax: (07)
3855 9699

Email: info@playgroupqld.com.au

Website:

<http://www.playgroupqld.com.au>

Uniting Care Community (Lifeline)

Opening Hours: Face to Face
Counselling Services– 8.30am-
4.30pm Monday to Friday

Street Address: 3a River Terrace,
Bundaberg, QLD 4670

Phone: 24 Hour Tel. Counselling –
131 114

Office: (07) 4153 8400 Fax: (07)
4153 4949

Email:

bundaberg@uccommunity.org.au

Website:

<http://www.uccommunity.org.au>

Uniting Care Community offers face to face counselling, men and families, family care service, indigenous family care service, domestic violence, financial

counselling, gambling help service, training programs and workshops as advertised.

GOVERNMENT DEPARTMENTS & STATUTORY BODIES

Australian Federal Government

Department of Human Services – Centrelink (Bundaberg office)

Opening Hours: 8.30am -4.30pm

Monday to Friday

Street Address: 26 Woongarra Street, Bundaberg, QLD 4670

Phone: 132 468

Website:

<http://www.humanservices.gov.au>

Department of Human Services – Medicare (Bundaberg office)

Opening Hours: 8.30am-4.30pm

Monday to Friday

Street Address: 26 Woongarra Street, Bundaberg, QLD 4670

Phone: 132 011

Website:

<http://www.humanservices.gov.au>

Department of Social Services

Phone: 1300 653 227

Website:

<http://www.dss.gov.au/families-and-children>

The Department of Social Services helps to support families and children through funded programs and services.

National Disability Insurance

June 2016

Scheme (NDIS)

The National Disability Insurance Scheme (NDIS) is being progressively rolled out across Queensland. More information can be found at:

<http://www.ndis.gov.au>

<http://www.ndis.gov.au/about-us/out-sites/qld>

Queensland State Government

Department of Communities, Child Safety and Disability Services

Opening Hours: 9.00am – 5.00pm

Street Address: Claude Wharton Building, 1st Floor 46 Quay Street, Bundaberg, QLD 4670

Postal Address: PO Box 1047, Bundaberg, QLD 4670

Phone: (07) 4131 5517 or 1800 177 135 (Child Safety After Hours)

Fax: (07) 4131 5612

Web Site:

<http://www.communities.qld.gov.au/disability/support>

Statutory body for child protection and shared family care providers.

**Department of
Communities, Child Safety
and Disability Services**

Opening Hours: 9.00am – 5.00pm

Street Address: Claude Wharton
Building, 1st Floor 46 Quay Street,
Bundaberg, QLD 4670

Postal Address: PO Box 1694,
Bundaberg, QLD 4670

Phone: (07) 4131 5417 Fax: (07)
4131 5405

Website:

[http://www.communities.qld.gov.a
u/disability/support](http://www.communities.qld.gov.au/disability/support)

Statutory body for disability
support services.

HEALTH SERVICES

Ascend Counselling & Therapeutic Services

Street Address: Northside Plaza Shop, 4/90 Gavin St, Bundaberg North, QLD 4670
Phone: (07) 4152 0088

Audiologist: Astrid Clancy

Opening Hours: 9.30am-12noon
Thursday and Friday

Street & Postal Address: Based at Millbank Medical Practice, 286 Bourbong Street, Bundaberg, QLD 4670 (across the road from Bundaberg Base Hospital).
Phone: (07) 4131 9090 Fax: (07) 4153 6077

Email: astridclancy@gmail.com

Website:

<http://www.astridclancyaudiologists.com.au>

An independent audiology service providing accessible hearing assessment and advice. Hearing assessment for children (from 3 years of age) and adults is bulk billed. No referral required. Results are sent to the individual's own doctor or referrer.

Bell Psychology

Street Address: Burnett Medical Centre, 15 Barolin Street, Bundaberg, QLD 4670
Phone: (07) 4151 2608

Bridges Health and Community Care

Operating Hours: 9.00am – 5.00pm

Street Address: 341-F Bourbong Street, Bundaberg, QLD 4670
Phone: (07) 4154 2300 1300 707 655

Fax: (07) 4154 2699

Email: admin@bas.org.au

Website: <http://www.bas.org.au>

Service provides social, recreational and educational activities for people with mental health disorders. A monthly calendar is available on activities such as art classes, leather work, low impact social fitness and sporting activities. These activities provide an opportunity for people to socialise, have fun, provides respite and improves both physical and mental health.

Bundaberg Child & Youth Mental Health Service

Opening Hours: 8.30am – 5.00pm

Street Address: Bundaberg Base Hospital, Bourbong Street, Bundaberg, QLD 4670

Postal Address: PO Box 860, Bundaberg, QLD 4670

Phone: (07) 4150 2600 Fax: (07) 4150 2639

Website:

<http://www.health.qld.gov.au/services/widebay/wb-bundaberg.asp>

The service provides assessment for children and adolescents up to 18 years of age with mental health concerns, and provides treatment for children and adolescents experiencing serious and/or complex mental health disorders.

Bundaberg Psychology Clinic

Street Address: Level 1/ 184 Barolin Street South, Bundaberg, QLD 4670

Phone: 1300 492 492

Bundaberg Speech Pathology

Opening Hours: 8.00am-5.00pm Monday to Friday

Street Address: 93 Woongarra Street, Bundaberg, QLD 4670

Phone: (07) 4154 2999 Fax: (07) 4152 2115

Email: bbgspeech@live.com.au

Two full time speech pathologists available to access and treat children with ASD. Registered providers for Helping Children with Autism and Medicare.

Opening Hours: 8am-5pm Monday to Friday

Street Address: 57 Maryborough Street, Bundaberg, QLD 4670

Phone: (07) 4152 3799 Fax: (07) 4152 7022

Email:

bundaberg@bushkids.org.au

Bushkids is a non-Government not for profit community organisation which offers a range of free allied health services to children and families living in rural Queensland. The Bundaberg Bushkids services include family health support, occupational therapy and speech and language pathology.

Coastal Life Therapies

Street Address: 35 Electra Street, Bundaberg QLD 4670

Phone: (07) 4153 3235

Bushkids

Community Family Health

Opening Hours: 8.30-4.30 Monday to Friday

Street Address: Margaret Rose Centre, 312 Bourbong Street, Bundaberg, QLD 4670

Phone: (07) 4150 2700 Fax: (07) 4150 2722

Community Family Health provides assessment and information on growth and development for children 0-18 years, predominately 0-5 years, offering parents support and enhancing attachment between parents and their children.

Coral Coast Psychology

Street Address: Atlanta House, 86 Targo Street, Bundaberg, QLD 4670
Phone: (07) 4151 6540

Doctors, GPs and Medical Centres, Bundaberg, QLD

An extensive list of Bundaberg doctors, general practitioners and medical specialists with their contact details can be found in the local yellow pages of the telephone directory and using the internet via Google and the following specialised web sites:

<http://www.Healthengine.com.au/final/gp/QLD/Bundaberg-4670>

<http://www.aussieweb.com.au>

These sites can be used to locate services in any regional town or capital city throughout Australia.

Friendlylies After Hours Medical Service

Opening Hours: Saturday 12 noon-6pm Sundays and Public Holidays 9am-6pm

Street Address: 19-23 Bingera Street, Bundaberg, QLD 4670

Postal Address: PMB 11

Bundaberg, QLD 4670

Phone: (07) 4331 1777 Fax: (07) 4331 1778

Email: afterhours@fsph.org.au

Website:

<http://www.thefriendlylies.org.au>

The Friendlylies Afterhours Medical Service is a general medical practitioner clinic that operates on weekends when your private doctor's surgery is closed.

House Call Doctor

Operating Hours:

Monday to Friday: 6pm-8am

Weekends: from 12 noon Saturday and all Sunday to 8.00am Monday

Public Holidays: 24 hours

Address: Head Office Suite 538, Level 3, Toowong Tower, 9 Sherwood Road, Toowong, QLD 4066

Phone: 135 566

Email:

Barbara@housecalldoctor.com.au

Website:

<http://www.housecalldoctor.com.au>

House Call Doctor is a wholly Australian owned and managed, 100% bulk billed after hours in home doctor service for all Medicare and DVA card holders with non-life threatening conditions. The service is available in Bundaberg and sends a report to

your regular GP the next day and can provide you with medication to get you through the night at no cost to you.

Irlen – Heather Rawlins

Operating Hours: By appointment

Street Address: 1263 Mt Perry Road, Gin Gin, QLD 4671

Phone: (07) 4157 1031

Website: <http://www.irlen.com>

and <http://www.aaic.org.au>

The Irlen Method helps those on the autistic spectrum with sensory sensitivities that affect how they see and interact with the world around them. The Clinic provides diagnostic testing and tint selection, reading, dyslexia, migraine and perceptual assistance.

IWC Ltd.

Opening Hours: 8.30am-4.45pm

Monday to Friday

Street Address: 184 Barolin Street, South Bundaberg, QLD 4670

Postal Address: PO Box 1963, Bundaberg, QLD 4670

Phone: 1300 492 492

Email: info@iwc.org.au

Website: <http://www.iwc.org.au>

IWC offers a range of health and community services for Indigenous and non-Indigenous people across the Bundaberg and North Burnett Regions.

Julia Carr Occupational Therapy

Street Address: Shop 4/ 90 Gavin Street, Bundaberg North, QLD 4670

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Phone: (07) 4152 0088

Lotus Psychology Services

Opening Hours: 8am-5pm

Monday-Thursday

Postal Address: Branyan GP Super Clinic, 14 Branyan Street, Bundaberg, QLD 4670

McCall Psychology

Street Address: 3/220 Walker St, Bundaberg, QLD 4670

Phone: (07) 4151 3303

HOUSING

Regional Housing Limited

Opening Hours: 9.00am-4.30pm

Monday to Friday

Street Address: 30 Tantitha Street,
Bundaberg, QLD 4670

Phone: (07) 4153 1239 or 1300
642 123

After hours – emergency only 0412
699 087

Fax: 1453 4000

Email:

info@regionalhousing.org.au

Website:

[http://www.regionalhousing.org.a](http://www.regionalhousing.org.au)

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Regional Housing Limited is a not-for-profit company providing emergency, transitional and long term social housing, as well as a range of complimentary support programs. Our services are currently delivered throughout the Wide Bay Burnett region. We aim to reduce homelessness and assist the most vulnerable within our community to improve their lifestyle by providing quality, secure and affordable housing.

LEGAL SERVICES

Legal Aid Queensland

Opening hours: Phone call centre to book in for a session with your name and telephone number

Street Address: 3rd Floor, WIN Tower, Cnr Quay & Barolin Streets, Bundaberg, QLD 4670

Postal Address: PO Box 967, Bundaberg, QLD 4670

Phone: 1300 651 188 Fax: 07 4141 4180

Web:

<http://www.legalaid.qld.gov.au>

Provides:

- Representation in legal matters where a grant of legal aid is made (means/asset/merit/guidelines tests apply)
- Duty lawyer representation in Magistrates Court/Children's Court
- Mediation conferences in family law matters on a grant of legal aid, telephone legal advice for remote areas
- General community education on Legal/Legal Aid issues
- Large range of self-help kits available free-of-charge

Public Trustee

Opening Hours: 8.15am –5.00pm

Street Address: 189 Bourbong Street, Bundaberg, QLD 4670

Postal Address: PO Box 860, Bundaberg, QLD 4670

Phone: (07) 4181 0800 or 1300 651 188

Fax: (07) 4181 0850

Web: <http://www.pt.qld.gov.au>

The Public Trustee of Queensland administers a large number of deceased estates, and manages the financial affairs of many people who require the assistance of a professional, ethical trustee. This can be due to their age or a physical, psychiatric or intellectual disability. The Public Trustee provides economical and accessible investment, legal and associated services, and acts as an independent and impartial executor, administrator, trustee and attorney. The office assists with enduring powers of attorney, making wills and advice to the public on related issues e.g. guardianship. The Public Trustee is also the trustee for unclaimed money or property in Queensland.

Taylor Street Community Legal Outreach Service

The Taylor Street Community Legal Service is a non-profit community service which provides free non-discriminatory legal advice to social-economically disadvantaged people in the Fraser Coast, Bundaberg, North Burnett and Cooloola Coast regions.

All free advice sessions are by appointment only:

- Bundaberg – Please call (07) 4194 2663 (Wednesday)
- Gin Gin – Please call (07) 4130 4630
- Biggenden; Eidsvold; Gayndah; Mundubbera; Monto – Please call (07) 4194 2663
- Childers – Please call (07) 4194 2663

Advice is free and all consultations are private and confidential.

However, due to limited resources and time there is a maximum of 15 minutes for each consultation. For further information about the Taylor Street Community Legal Service please call (07) 4194 2663.

RESPIRE & DAY CARE SERVICES

Blue Care Respite Services

Opening Hours: 8am-4pm Monday to Saturday

Street & Postal Address: 22 May Street, Bundaberg, QLD 4670

Phone: (07) 4152 7440 Mobile: 0417 776 434

Fax: (07) 4153 6482

Email:

Bundaberg.Re@bluecare.org.au

Website:

<http://www.bluecare.org.au>

Blue Care Respite Services provides centre-based and in-home respite for younger people with disabilities, frail aged people and people with dementia. Emergency overnight accommodation may be arranged under certain circumstances.

Bundaberg Baptist Family Day Care Scheme

Opening Hours: 8.30am-3pm Mon, Tue, Thurs & Fri. 8.30-12noon Wednesday

Street Address: 14 Fitzgerald Street, Bundaberg, QLD 4670;

Postal: PO Box 4324 South Bundaberg, QLD 4670

Phone: (07) 4152 9233 Fax: (07) 4152 7468

Email:

info@familydaycarebundaberg.com.au

Website:

<http://www.familydaycarebundaberg.com.au>

Home based childcare, including emergency care and care for

children with disabilities.

Professional car seat installation and hire service.

Carers Queensland

Opening Hours: 8.30-5pm Monday to Friday

Street Address: Signature Building, 8/19-21 Torquay Road, Pialba, QLD 4655

Phone: (07) 4124 0922 1800 242 636

Fax: (07) 4124 1266

Email: cas@carersqld.asn.au

Website:

<http://www.carersqld.asn.au>

Carers Queensland provides a range of services for carers including counselling, carers support groups, NILS carers loans, CALD and specific advocacy services.

C&K Bundaberg TAFE Community Child Care Centre

Opening Hours: 7.30am-5.50pm

Street & Postal Address: 134 Walker Street, Bundaberg, QLD 4670

Phone: (07) 4152 8011

Email: a.mills@candk.asn.au

C&K Bundaberg TAFE Community Child Care Centre is a community run child care centre that takes children from 6 weeks to 5 years: quality care where children come first.

Carinbundi Burnett Respite Services Inc.

Opening Hours: 8.30am-5pm Monday to Friday

Street Address: 52A Hinkler Avenue, Bundaberg, QLD 4670
Postal: PO Box 7011 North Bundaberg, QLD 4670
Phone: (07) 4158 9600 Fax: (07) 4158 9611

Email: carinbundi@carinbundi.com.au

Website: <http://www.carinbundi.com.au>

Carinbundi Burnett Respite provides services to people with a disability in the Bundaberg region. These include short term respite in both adult and children's facilities, supported accommodation, post school services, older parent carer planning and respite, day activity centre and emergency response resources.

Churches of Christ Care Family Day Care

Opening Hours: 8.30am-4pm
Monday to Friday

Address:

Gin Gin: 6 Walker Street, Gin Gin, QLD 4671

Phone: (07) 4157 3776

Email: ggfdc@cofcqld.com.au

Torquay: 37 Tavistock Street, Torquay, QLD 4655

Phone: (07) 4325 5000

Email: hbfdc@cofcqld.com.au

Maryborough: 26 Jupiter Street, Maryborough, QLD 4650

Phone: (07) 4122 4151

Email: mbfdc@cofcqld.com.au

Churches of Christ Care is one of the leading not-for-profit providers of high quality, approved child care services in Queensland, operating

23 services for children aged 0-16 years. Our early childhood services focus on community need, and include centre based care, home based care and community based care, all with flexible support options. We have educators in Bundaberg/Monto/Gin Gin/Maryborough/Hervey Bay and areas in between. Outside school hours care/school holidays care. Check with schools, both state and private, regarding availability of supervised play and recreational opportunities.

In Home Child Care Wide Bay

Opening Hours: Monday to Friday
8.30am to 3.00pm

Street/Postal Address: 28 Jupiter
Street, Maryborough, QLD 4650

Phone: (07) 4122 4153 Mobile:
0429 632 798

Fax: (07) 4123 0270

Email: mbihc@cofcqld.com.au

Website:

<http://www.cofcqld.com.au>

In Home Care Wide Bay is a not for profit community based service providing professional, flexible childcare in the family home to families whose care needs cannot be met by mainstream services.

It is funded by the Federal Government and families are eligible to apply for the Child Care Benefit. The service provides care for children in their own home by approved carers.

This enables children to experience stability and security in their familiar family environment. Care is available for children from 0 to 16 years of age that meet the criteria.

Outside School Hours Care/School Holiday Care

Outside school hours care provides care for school age children before and after school on pupil free days and/or during school holidays.

OSHC services provide children with a variety of supervised play opportunities and recreational activities in a safe, supportive and relaxed environment.

Avoca State School: 07 4152 6674

Bargara Kids: 07 4159 1336

Bundaberg Baptist Family Day

Care Scheme: 07 4152 9233

Bundaberg North State School:

07 4150 1142

Bundaberg PCYC: 07 4154 2813

Eastside Little Learners:

07 4153 4440

Gooburrum State School:

0409 720 055

Isis Outside School Hours Care:

07 4130 4669

Oakwood State School:

07 4130 9333

St John's Lutheran Primary School:

07 4132 6888

St Joseph's Catholic Primary

School Bundaberg: 07 4153 6355

St Luke's Anglican School:

07 4132 7539

St Mary's Catholic Primary

School Bundaberg: 07 4151 1792

St Patrick's Catholic Primary

School Bundaberg: 07 4152 1380

YMCA Walkervale: 07 4151 4055

Southern Cross Support Services:

(See listing under Disability Services)

Suncare Community Services

Office Hours: 8.30am-4.30pm

Monday to Friday

Street Address: 4 Adams Street,
Bundaberg, QLD 4670

Postal Address: PO Box 2238,
Bundaberg QLD 4670

Phone: 1800 059 059 (24hrs/7 day
respite) Business Hrs. (07) 4151
6400 Fax. (07) 4151 6622

Email: buinfo@suncare.org.au

Website:

<http://www.suncare.org.au>

The Suncare Community Services team are passionate about helping people to live independently and to be active and connected in their communities. We support people of all ages, backgrounds and abilities by offering a range of home and community care services, respite for people caring for others who are aged, living with a disability, mental illness and psychiatric or intellectual disability as well as social support and connections.

SPORTS & RECREATIONAL ACTIVITIES

Avenell Fun Seekers

Meeting Time: Wednesday
5.50pm-7pm

Meeting Place: Avenell Heights
Hall, Thabeban Road, Bundaberg,
QLD 4670

Phone: (07) 4151 6811 (Mary)

Weekly workshop activity followed
by half hour socialising over a
cuppa.

Bundaberg Riding for Disabled Inc

Opening/Operating Hours: First
and Third Wednesday of each
month

Postal Address: PO Box 1694,
Bundaberg, QLD 4670

Phone: 0412 484 182

Email: bundyrda@gmail.co

Bundaberg Riding for the Disabled
(RDA) is a voluntary and not-for-
profit organisation, which provides
both therapeutic and recreational
horse riding programs for children
and adults with disabilities.

Chipmunks Playland & Café Bundaberg

Operating Hours: 9.00am-5pm
Monday to Saturday, Sunday and
most Public Holidays 10am-4pm

Street Address: 59 Johanna
Boulevard, Bundaberg, QLD 4670

Phone/Fax No: (07) 4151 4363

Email:

bundaberg@chipmunks.com.au

Website: [http://www.chipmunks.c
om.au/venues/bundaberg](http://www.chipmunks.com.au/venues/bundaberg)

Children with special needs days
are every Tuesday from 1-3.00pm
where mum's with children with
similar needs/disabilities can meet
other mums and let the children
play as the afternoons are quieter
for the children.

We advise that socks must be worn
in the play areas at all times
(including adults who are
supervising) and we have a no
outside food policy.

Fitness Centres

Listings available in local Yellow
Pages of Phone Directory: Health &
Fitness Centres and Services.

Girl Guides Bundaberg

Meeting Time: Juniors- 4.30pm-6.30pm Tuesday -Seniors- 5pm-7.30pm Wednesday

Meeting Place: Bundaberg Catholic Community Centre, Cnr Barolin & Maynard Streets, Bundaberg, QLD 4670

Phone: 0438 532 763

Email: ann@bundytax.com.au

The great fun of guiding is enjoying the outdoors through weekly meetings-camping, hiking, canoeing or playing games and cooking on fires. Guiding adventures are open to girls of school age and besides having fun and developing friendship skills, guides are encouraged to achieve their personal best and develop a respect for others for their community and for themselves.

Girl Guides-Hinkler

Meeting Times: Multi-aged Group 4.30pm-6.30pm Friday

Meeting Place: Guide Hut, Totten Street, Bundaberg, QLD 4670

Phone: (07) 4152 6570

Email: katmarl@bigpond.com

The great fun of guiding is enjoying the outdoors through weekly meetings-camping, hiking, canoeing or playing games and cooking on fires.

Guiding adventures are open to girls of school age and besides having fun and developing friendship skills, guides are encouraged to achieve their personal best and develop a respect for others for their community and for themselves.

Rhee Taekwon Do Bundaberg

Contact: Nathen or Kim for available class times.

Meeting Place: 16 Electra Street, Bundaberg, QLD 4670

Postal Address: PO Box 586, Bundaberg, QLD 4670

Phone: 0422 980 607

Website:

<http://www.rheetaekwondo.info>

A non-competition style of self-defence, fitness and character development that focuses on teaching students the important lessons like how to be a good person and really "win" in life without the trophies.

Sailability Bundaberg Inc.

Meeting Time: Thursday 9am-11.30am

Meeting Place: Bundaberg Sailing Club

Postal Address: PO Box 9110, Burnett Heads, QLD 4670

Phone: 0421 329 935 (Derek)

Email: glanfiej@hotmail.com

Sailability Bundaberg provides a recreational sailing program for people with disabilities and anyone interested in sailing. A small fee applies after the first visit.

Scout Groups Bundaberg

For information, local contacts and membership enquiries phone Scouts Australia Queensland Branch on (07) 3870 7000 or free call 1800 726 887.

Take the Plunge Community Cafe

Opening Hours: 8am-5pm Monday to Friday, 9am-12 Saturday

Street Address: 17 Electra Street, (Opposite Hinkler Place),

Bundaberg, QLD 4670

Phone: 0468 855 449

Facebook: "Take the Plunge Community Cafe"

A coffee shop that caters for people with a disability and people with children. Secure internal play zoo for kids, wheelchair access and disability toilet. Free coffee available to those in need.

YFitness Bundaberg & Bargara

Operating Hours: Open 24/7

Address: Quinn Street, Kepnock, QLD 4670 and Bargara Central Shopping Centre, Bargara, QLD 4670

Phone: (07) 4132 8222

Email:

bundaberg.fitness@ymca.org.au

YMCA operates two local modern fitness centres. The Bundaberg facility also includes a multipurpose sports stadium. A morning crèche is provided at YFitness Bundaberg from Monday to Saturday. A wide range of fitness classes are run from both centres with details to be found on the YMCA Bundaberg website.

USEFUL WEBSITES

AUTISM SPECIFIC

Autism Queensland Inc

<http://www.autismqld.com.au>

Asperger Services Australia (Asperger's Syndrome Support Network (Qld) Inc)

<http://www.asperger.asn.au>

Autism Spectrum Australia (Aspect)

<http://www.autismspectrum.org.au>

ABIQ (Autism Behavioural Intervention Queensland)

<http://www.abiq.org>

AEIOU (Autism Early Intervention Outcomes Unit) for children with Autism

<http://www.aeiou.org.au>

A4 (Autism Aspergers Advocacy Australia)

<http://www.a4.org.au>

Autism Help

<http://www.autismhelp.info>

Australian Advisory Board on Autism Spectrum Disorders (formerly Autism Council of Australia)

<http://www.autismaus.com.au>
<http://www.autismadvisoryboard.org.au>

Autism Behavioural Intervention Association (ABIA)

<http://www.abia.net.au>

Minds and Hearts - Asperger Syndrome and Autism Clinic

<http://www.mindsandhearts.net>

Autism Society of America

<http://www.autism-society.org>

The National Autistic Society (UK)

<http://www.autism.org.uk>

Tony Attwood

<http://www.tonyattwood.com.au>

Wendy Lawson

<http://www.mugsy.org>

Donna Williams

<http://www.donnawilliams.net>

Temple Grandin

<http://www.templegrandin.com>

Stephen Shore

<http://www.autismasperger.net>

Autism Research Institute (Defeat Autism Now - DAN)

<http://www.autism.com>

TEACCH

<http://www.teacch.com>

Parent to Parent Guide: Raising your child with special needs

[http://www.deakin.edu.au/dhs/parent to parent/](http://www.deakin.edu.au/dhs/parent%20to%20parent/)

Online Information Course (Free Registration), connected to Positive Partnerships:

<http://www.autismtraining.com.au>

Positive Partnerships

<http://www.positivepartnership>

[s.com.au](http://www.autismtraining.com.au)

<http://www.autismtraining.com.au>

Sue Larkey

<http://www.suelarkey.com.au>

Co-operative Research Centre for Living with Autism

<http://www.autismcrc.com.au>

Information Sites

<http://www.autismawareness.com.au>

<http://www.autismpartnership.com.au>

<http://www.autismsa.org.au>

<http://www.mydiffability.com.au>

<http://www.raisingchildren.net.au>

<http://www.autismapps.org.au>

<http://www.health.gov.au>

<http://www.mychild.gov.au>

<http://www.rch.org.au>

<http://www.latrobe.edu.au/otarc>

<http://www.giantsteps.net.au/useful-links>

<http://www.socialthinking.com.au>

RESOURCE INFORMATION

Book-in-Hand

<http://www.bookinhand.com.au>

<http://www.resourcesathand.com.au>

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[om.au](http://www.fhautism.com)

Future Horizons Inc

<http://www.fhautism.com>

GENERAL

Sensory

https://http://www.sensorysmarts.com/helpful_websites.html

Nelle Frances

<http://www.aspergerchild.com>

Education Queensland - Learning and Disability Support Education Queensland

<http://education.qld.gov.au/student-services/learning/disability/parentguide/index.html>

<http://education.qld.gov.au/asd-online-resource-kit/index.html>

<http://education.qld.gov.au/autismhub/index.html>

<http://education.qld.gov.au/schools/disability/index.html>

Dept of Health and Ageing Helping Children with Autism and Pervasive Development Disorder

<http://www.health.gov.au/inter-net/main/publishing.nsf/Content/autism-children>

Government Assistance

<http://www.fahcsia.gov.au>

<http://www.health.gov.au/autism>

<http://www.dss.gov.au>

Bundaberg Regional Council

[http://www.bundaberg.qld.gov.
au](http://www.bundaberg.qld.gov.au)

Acknowledgements

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Department of Communities, Child Safety and Disability Services

Bundaberg & District Neighbourhood Centre

111 Targo Street

Bundaberg, QLD 4670

Ph. (07) 4153 1614

Fax (07) 4153 1586

info@kenalwynbnc.org.au

<http://www.kenalwynbnc.org.au>

Our Values

Acceptance of Difference
Teamwork and Collaboration

Trustworthiness

Reliability

Respectfulness

Honesty

Accountability

Effective Communication